

Your Active Health & Well-being Partner

[Cigna.com.hk](https://www.cigna.com.hk)



A Global Leader in Health and Well-being

Cigna is a global health service leader whose mission is to help people improve their health, well-being and peace of mind. Leveraging health service expertise dating back to 1792 via its various predecessor companies, today's Cigna continues to innovate, expand and grow. With a sales force covering over 30 countries and jurisdictions, we protect the continued well-being of over 160 million customers worldwide.

About Cigna Corporation



Sales force in 30+ countries and jurisdictions



Over 160 million customer relationships worldwide



Global network includes partnerships with over 1 million healthcare professionals, clinics and facilities



US\$49 billion in revenues



Some 74,000 employees globally



Ranked 65th on the 2019 Fortune 500 list

The above data is for informational purposes only and may not relate to a particular subsidiary of Cigna Corporation. Data is based on Cigna internal reporting as of December 31, 2018 and is subject to change.

About Cigna Hong Kong

Established in Hong Kong in 1933, we provide a 'right place and right time' service that delivers professional advice to customers at every stage of their life journeys. Our mission is to help people improve their health, well-being and peace of mind.

How we offer you more



DoctorNow app enables virtual consultation and diagnosis



Cashless hospitalization² at all private hospitals in Hong Kong



Medical Classification Hotline and Care Manager Service

¹ The above services are only available for selected Cigna Hong Kong medical insurance plans. Please refer to the relevant product brochure(s) and policy provision(s) for details.

² Only applicable to eligible expenses

The comprehensive and personalized health and well-being solutions we offer cover both:

Employer Groups

We have developed comprehensive group medical and group life cover for a wide range of organizations spanning everything from small local startups right through to multinational corporations.



Local Medical Benefits

These tailor-made and packaged options are ideal for local companies and their staff



Personal Choice Solutions

An easy way for employees and dependents to extend their company provided medical benefits at no extra cost to their employer



Global Medical Benefits

Developed specifically for multinational companies with mobile global workforces, these benefits make it simpler for employees to access healthcare services via Cigna's extensive worldwide network

Individual Customers

Our full suite of individual medical products extends from basic top-up supplements to comprehensive high-end medical plans:

Protect your health



Cigna HealthFirst Elite Medical Plan

› Comprehensive worldwide coverage worth up to HK\$38.8 million in superior cover annually



Cigna HealthFirst Choice Medical Plan

› Complete yet affordable coverage



Top UP Cigna Plus Medical Plan

› A HK\$3/day supplement that perfectly complements most individual plans



Cigna VHIS Series

› Certified under the HKSAR Government's Voluntary Health Insurance Scheme, these plans provide both extensive health coverage and a range of added-value services



Cigna HealthSecure Lady Care Plan

› Provides women at different life stages with not only medical care but also prevention and financial protection



Cigna HealthFirst DiaMedic Plan

› Specifically designed for diabetics and those at high risk of diabetes

Add value to your health and wealth



Cigna 108% Health Spectra

› Protects your health and guarantees a 108% refund of the total premiums you paid when your policy matures



Cigna Health4Kids Premium Refundable Plan

› Safeguards your children's health and guarantees a maturity refund of up to 118% of the total basic premium you paid

Specially for Expatriates



Global Expat Health Insurance

› Provides comprehensive global medical cover for expatriates

All product information above is for reference only. Please refer to the product brochure(s) and policy provision(s) for details of the relevant product(s).

Driving Change in Well-Being

Cigna 360° Well-being Survey

Designed to monitor people's evolving perceptions of health and well-being in fully 23 markets, the Cigna 360° Well-being Survey was first commissioned by Cigna in 2015. Each year, a reputable independent research agency assesses public attitudes to health and well-being across five dimensions: physical, social, family, financial and workplace. Now in its fifth year, the study continues to play an invaluable role in enabling us to better customize healthcare solutions that match people's real needs. Supplemented with an additional topic about heart health, our 2019 Cigna 360° Well-being Survey was our most comprehensive yet.

Corporate Social Responsibility (CSR)

Cigna Hong Kong's commitment to CSR involves positively impacting the health of people, communities and the environment. In 2019, our efforts in this area were honored with a 16th consecutive "Caring Company" logo from the Hong Kong Council of Social Service.

In successfully implementing community programs, we continue to work very closely with charitable organizations who share our vision. Specific examples include Angel of Diabetic (AOD) with whom we have long worked to help raise awareness of diabetes and other important health issues. It is estimated that tens of thousands of Hongkongers have now accessed free blood sugar and pressure tests as a result of our efforts with AOD.

Awards

Over the years, our pioneering of Innovative products and services has been recognized and rewarded with many coveted local industry awards:



2019

HR Distinction Awards Hong Kong 2019
Excellence in Employee Engagement
Excellence in Employee Work-Life Balance
Excellence in Innovative Use of HR Tech
HR Rising Star of The Year



2019

Hong Kong Insurance Awards
Winner of the Outstanding Claims Management Award (General Insurance)
Top 3 Finalist of the Most Innovative Product / Service Award (General Insurance)



2019

Metro Finance GBA Insurance Awards (Hong Kong region)
Outstanding Claims Management Award (General Insurance)
Outstanding InsurTech Award (General Insurance)



2016

Hong Kong Insurance Awards
Top 3 Finalist of the Most Innovative Product / Service Award (General Insurance)



2018

Most Influential Brand Award (by Facebook)



2015

Hong Kong Insurance Awards
Top 3 Finalist of the Outstanding Online Platform Award (Life Insurance)



2014

Hong Kong Insurance Awards
Outstanding Community Services Project



2014

Hong Kong Call Centre Association Annual Awards – Bronze Award



2003-2019

16 successive Caring Company logos from the Hong Kong Council of Social Service

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