

Award-winning online claim platform - EASY Claims

獲獎的網上索償平台 - EASY 網上索償系統



MSIG

Insurance
that sees
the heart in
everything

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You can submit claims to us through our award-winning online claim platform, EASY Claims. It is a secure digital platform with advanced security features to protect your personal details. You can fill in the online form, upload documents, photos and videos, and submit to us via your computer or mobile device anytime, anywhere. EASY Claims supports claims for all types of insurance.

EASY Claims is intuitive to use and is available 24/7. By following 3 simple procedures, the automated claims submission process only takes 15 minutes.

您可以透過我們獲獎的網上索償平台－EASY網上索償系統提交索償。EASY網上索償系統是一個安全的數碼平台，設有先進保安功能，保護客人的個人資料。您可以隨時隨地使用電腦或手機填寫網上表格、上載索償文件、照片及影片，然後提交給我們。EASY網上索償系統支援所有保險類別的索償申請。

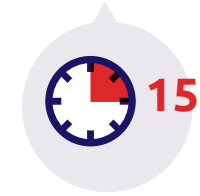
EASY網上索償系統方便易用，24小時全天候提供服務。只需以下三個簡單步驟，您便可於15分鐘完成網上索償申請。



24
24/7
全天候



3
simple
procedures
個步驟



15
mins
分鐘



1. Input

your claim information and contact details in the online form
於網上表格輸入您的索償資料及聯絡方法



2. Upload

the relevant supporting documents
上載相關之證明文件



3. Submit

and receive an instant SMS and email and also a tracking number for your registered claim
您將即時收到短訊、電郵確認和已登記的索償參考編號

Watch our How-To Video on Filing Claims Online Using EASY Claims
觀看我們的影片了解如何使用EASY網上索償系統提交網上索償申請



Please scan the QR code to watch the video, it provides step-by-step guidance on how to file a claim online using EASY Claims.

請掃描二維碼以觀看影片，這影片提供透過EASY網上索償系統提交網上索償申請的詳細指引。

msig.com.hk/easy-claims

If you have any inquiries about claims submissions or EASY Claims, please contact our claims services hotline on +852 2894 0660.
如您對提交索償或使用EASY網上索償系統有任何疑問，請致電我們的賠償服務熱線 +852 2894 0660。