
CREDIT CARD PAYMENT (VISA AND MASTERCARD)

The following are instructions for paying premiums via Visa or Mastercard credit card.

To pay insurance premium by credit card, please send us a request by email upon receipt of payment notice. After requesting, you will receive a payment link via email. This link is to be passed on to the Policyholder of **Pacific Cross Insurance Company Limited** so they may enter their credit card details. The link will be accompanied by the following information for the Policyholder's reference:

- Insurance plan name
- Policyholder name
- Policy number
- Premium amount due

Please take note of the following important points regarding payments:

- Before paying, ensure to check the above details carefully to make sure they are correct.
- The payment link will be valid for 72 hours from the time it is sent to you.
- The link will be valid for one use only. In case of an input error, please request a new link.
- The merchant name is International Administrators Limited.
- The payment platform provider is ChaiPort (payment link powered by PortOne).
- The currency charged will be USD.
- The credit card used must belong to the Policyholder; otherwise, the payment will not be accepted.

OTHER NOTES:

You can send us confirmation once you have completed the payment. We will then get back to you with confirmation of funds received.

For further questions, contact us at inquiry@pacificcross.com or customerservice@pacificcross.com.