smart solutions for your medical protection







Guaranteed renewal¹

Once you have taken out **Smart**Care Optimum, you will be entitled to continuous renewable protection, regardless of your health conditions.

Hospitalisation benefits up to HK\$5 million (apply to all age groups)

Covers a wide range of benefits including Daily Room & Board, Intensive Care Unit, Surgeon's Fees and Anaesthetist's Fees, up to a maximum of HK\$5,000,000 per policy year.

Full refund with no surgical table

Provides genuine and adequate benefits under Surgeon's Fees, Anaesthetist's Fees and Operation Theatre Fees. Surgical benefits are payable within the maximum limit of your selected plan. There is no need to refer to complicated surgical schedules anymore.

No waiting period

Other than pre-existing conditions, **Smart**Care Optimum can provide you with immediate medical protection as soon as your application is accepted.

Deductible options with great savings

If you choose to pay a fixed deductible towards the total costs of your treatment under Basic Cover - Hospitalisation Benefits, you can enjoy up to 60% premium discount for that benefit section.

Deductible Options(SmartCare Optimum Plus)

| Deductible Amount (On annual policy basis per insured person) | Premium Discount Rate (Applies to the premium table of SmartCare Optimum) |
|---|---|
| HK\$10,000 | 10% |
| HK\$50,000 | 25% |
| HK\$100,000 | 40% |
| HK\$250,000 | 60% |

Optional cover

(1) Outpatient Benefits

- Clinical Consultation
- Specialist Consultation
- Physiotherapy & Chiropractic Treatment
- Chinese Herbalist, Bonesetter & Acupuncturist
- X-Ray & Laboratory Expenses
- Prescribed Drugs & Medicine

(2) Dental Benefits

- Dental Treatment
- Preventive & Oral Examination
- Dentures

(3) Hospital Cash Benefits (SmartCare Essential)

- Daily Hospital Cash
- Choice of HK\$1,000, HK\$750 or HK\$500 per day during hospitalisation
- Annual benefits up to a maximum of HK\$500,000

Value-added services

Family Care Services^{2,3}

In case of hospitalisation due to accidental bodily injury, you will be entitled to the following services:

- Domestic home helper to deliver home care service
- Baby-sitter or child-carer to look after your unattended dependent child(ren)⁴
- Pet care and accommodation⁵
- Meal delivery assistance

24-Hour Emergency Assistance Service

Wherever you need emergency assistance, AXA Emergency Assistance Hotline is at your service on the following:

- Telephone medical advice
- Emergency medical evacuation
- Repatriation after treatment
- Repatriation of mortal remains/ashes
- Compassionate visit
- Return of unattended dependent child(ren)
- Travel information
- Legal assistance

China Hospital Deposit Guarantee

- Worry free as no cash deposit required
- Cover over 200 network hospitals in China
- Allow immediate hospital admission arrangement

In-Hospital Credit Arrangement³

- Free arrangement of credit facility when you need to stay in hospital
- Contact us and simply get a pre-approval before admission to the hospital for treatment right away

AXA Medical Card³

When you opt for Outpatient Benefits, you will get our exclusive AXA Medical Card

- A list of AXA panel doctors for clinical and specialist consultations services for you to choose from
- No need to make medical payments when you present your AXA Medical Card to the listed doctors

Eligibility

- You must be a Hong Kong resident with Hong Kong Identity Card, aged 18 to 64 on the first entry.
- You may also apply to cover your family members for the same plan. Family members include your legal spouse aged 18 to 64, and any unmarried child(ren)⁶ aged 15 days to 17 or below aged 23 if in full time education.

Remarks:

- Policy annual renewal is guaranteed. AXA General Insurance Hong Kong Limited reserves its right to amend premium rates, benefits, terms and conditions upon policy renewal.
- 2. This service is applicable to the insured person aged 16 or above only. The provision of services is subject to the terms and conditions of the Family Care Services Program. This program is offered by AXA General Insurance Hong Kong Limited and administrated by a third party administrator. AXA General Insurance Hong Kong Limited reserves the right to amend the terms and conditions thereof from time to time without prior notice.
- 3. This service will be provided in Hong Kong only.
- 4. Up to two children under age of 12.
- 5. Applicable to one dog or cat only, with pet hotel expense up to HK\$500 per day for 5 days.
- 6. Hospital Cash Benefits (**Smart**Care Essential) is not applicable to insured child(ren).

The information of this leaflet does not form any part of a contract of insurance. For full terms and conditions, please refer to the policy for complete details. A specimen policy can be made available upon request. In case of discrepancy, the English version shall prevail.

Schedule of benefits (Effective from 16 June 2014 until further notice)

| Pagis Cover Hamitalization Pagetta | Maximum Limits, Per Insured Person | | |
|---|------------------------------------|----------------------|--|
| Basic Cover - Hospitalisation Benefits | Elite Plan | Deluxe Plan | |
| Overall Annual Policy Limit | \$5,000,000 | \$2,500,000 | |
| Daily Room & Board⁺ Unlimited no. of days per disability | Private Room | Semi-Private Room | |
| ■ In-Hospital Doctor's Visit+ | | | |
| ■ In-Hospital Specialist's Consultation+* | | | |
| ■ Surgeon's Fee ⁺ | | | |
| ■ Anaesthetist's Fee ⁺ | | | |
| ■ Operating Theatre Fee ⁺ | | | |
| ■ Hospital Expenses ⁺ | | | |
| Intensive Care Unit⁺ Max. 30 days per disability | | | |
| ■ In-Hospital Physiotherapy+ | Full Refund | Full Refund | |
| ■ Prescription Drugs ⁺ | | | |
| ■ Organ Transplantation +# | | | |
| Parent Accommodation⁺ Max. 60 days per disability | | | |
| Psychiatric Treatment⁺ Max. 60 days per year | | | |
| Pre-Hospitalisation TreatmentLimit to 1 visit per disability | | | |
| Post-Hospitalisation Treatment Within 42 days after discharge from hospital Max. limit per day | \$500 | \$500 | |
| Home Nursing*Max. 90 days per disabilityMax. limit per day | \$1,000 | \$500 | |
| Hospital Cash (subject to Hong Kong SAR Government Public Ward only) Max. 90 days per disability Max. limit per day | \$1,000 | \$700 | |
| Outpatient Kidney Dialysis & Outpatient Cancer TreatmentMax. limit per year | \$500,000 | \$250,000 | |
| Accidental Dental Treatment* Max. limit per year | \$10,000 | \$10,000 | |
| Artificial Prosthesis (include Stent & Pacemaker)+* Max. limit per year | \$30,000 | \$15,000 | |
| ■ Max. limit per year for the above listed hospitalisation benefits (applicable to medical expenses incurred overseas only) | \$1,000,000 | \$500,000 | |

| Additional Optional Cover | Maximum Limits, Per Insured Person | | | |
|--|--|--------------------|----------------------|---|
| Additional Optional Cover | Elite Pl | an | Del | uxe Plan |
| (1) Outpatient Benefits - Max. limit per year a) Clinical Consultation## b) Specialist Consultation## c) Physiotherapy & Chiropractic Treatment##* Max. 10 visits per year d) Chinese Herbalist, Bonesetter & Acupuncturist## Max. limit per visit | \$150,000 \$100,000 Full Refund Full Refund 80% Reimbursement 80% Reimbursement 100% Reimbursement \$200 \$200 | | | II Refund II Refund eimbursement |
| Max. 10 visits per year Aray & Laboratory Expenses* Prescribed Drugs & Medicine* Max. limit per year | Full Refund \$20,000 | _ | | II Refund |
| (2) Dental Benefits^ - Max. limit per year a) Dental Treatment b) Preventive & Oral Examination | \$16,000 Full Refund | | | 16,000 II Refund |
| Max. limit per visit Max. 2 visits per year c) Dentures | \$500 | | | \$500 |
| ■ Max. limit per tooth | \$2,400 | | 9 | \$2,400 |
| | Gold Plan | Silve | r Plan | Bronze Plan |
| (3) Hospital Cash Benefits (SmartCare Essential) a) Maximum Annual Limit b) Hospital Cash Benefit - per day • Unlimited no. of days c) Double Hospital Cash Benefit - per day • Unlimited no. of days (i) Confinement Overseas (ii) Intensive Care Unit (iii) Critical Illness d) Accidental Death Benefit | \$500,000 \$1,000 \$2,000 \$100,000 | \$1 \$1 \$75 | 5,000 750 ,500 | \$250,000 \$500 \$1,000 \$50,000 |
| e) Accidental Dental Benefit - per year | \$10,000 | \$7 | ,500 | \$5,000 |
| Family Care Services | | 1 | / | |
| 24-Hour Emergency Assistance Service | | | / | |
| China Hospital Deposit Guarantee | | | V | |
| In-Hospital Credit Arrangement | | | V | |

Remarks:

All expenses must be medical necessary and reasonable and customary.

Overseas cover & 24-Hour Emergency Assistance Service will be ceased if stay longer than 90 consecutive days outside Hong Kong. AXA Medical Card and In-Hospital Credit Arrangement can be provided subject to indemnification. All amounts are in Hong Kong dollars.

- + If the insured person is confined to a higher level of room type, the amount of benefit payable will be adjusted by multiplying the adjustment factor.
- # Include the expenses of Daily Room & Board, Intensive Care Unit, Hospital Expenses, Surgeon's Fee, Anaesthetist's Fee, Operating
 Theatre Fee, In-Hospital Doctor's Visit and In-Hospital Specialist's Consultation relating to the transplantation of heart, kidney, liver
 or bone marrow.

##Limit to 1 visit per day.

- * Recommendation or referral by the attending physician is required.
- ^ To enroll Dental Benefits, a separate Dental Examination Report completed by Registered Dentist is required to be submitted.

Major Exclusions

Some of the exclusions under **Smart**Care Optimum are:

- Pre-existing conditions
- Drug addiction or alcoholism
- Suicide or self-inflicted injury
- Cosmetic or plastic surgery
- Pregnancy, childbirth, birth control or treatment for infertility
- Congenital anomalies
- Sexually transmitted diseases, AIDS or HIV-related conditions
- · Routine health checks or rest cure
- Professional sports
- War or warlike operation, strike, riot or civil revolution
- Other exclusions as per our underwriting decisions

AXA: a global leader in financial protection

AXA Group in 2013

- HK\$933 billion¹ in consolidated revenues
- HK\$11,390 billion¹ in assets under management
- 157,000 employees² worldwide working to deliver the right solutions and top quality service to our customers
- 102 million customers³ across the globe have placed their trust in AXA to:
 - Insure their property (vehicles, homes, equipment)
 - Provide health and personal protection coverage for their families or employees
 - Manage their personal or corporate assets
- Standard & Poor's Rating: A+4

About AXA Hong Kong

AXA Hong Kong, a member of the AXA Group, prides itself of serving over 1 million customers in Hong Kong and Macau. Besides being one of the largest health protection providers in Hong Kong, it is also the number 1 General Insurance provider⁵ and a market leader in motor insurance.

AXA Hong Kong is committed to helping its customers achieve stability and prosperity through providing a comprehensive range of life, health, property and casualty protection, as well as wealth management and retirement solutions.

We believe it is our inherent responsibility to support the communities we operate in, hence creating a sustainable business via constant and considerable contribution in the dimensions of health, environment and the community.

- As at 31 December 2013, calculated based on exchange rate of 1 Euro = HK\$10.2335
- As at 2 April 2014
- 3 As at 31 December 2013
- 4 As at 15 November 2013
- Based on 2013 Office of the Commissioner of Insurance market share statistics

For application or enquiry, please contact your insurance consultant or you can contact us on

2523 3061

www.axa-insurance.com.hk

AXA General Insurance Hong Kong Limited

Unit 2201-2206, 22/F, Manhattan Place, 23 Wang Tai Road, Kowloon Bay, Kowloon, Hong Kong Tel: 2523 3061 Fax: 2810 0706

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(Only for use in Hong Kong Special Administrative Region)

June 2014

蛮鹚末世 鄣料齊꽼:團某盈妥AXA

(字&102) 團業盈安AXA

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- **新賀田業企友人助野賀門助為 -**
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介簡盈安AXA

劍沿썘一其,商勳共劍沿寮醫馅大量家一中其虧杳吳單不盈安AXA。萬001戲뛄戶熡人弓 客的門壓汉虧者衍胡貶、務號以品氧的阜链其辭感、員內之團果盈安AXA國志為盈安AXA

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| 72% | 元断000,03 |
| %OT | 元断000,01 |
| 率咕祎費呆 吳憂無 [越卓]然用 <i>顧</i>) (赤費槑ડ | 蘇金貞自 双人槑受吝尋以) (如單樣 奧 平單槑姭娥 |

的 動合 最 並 計 就 素 式 納 别 壽 醫





