Evolution Health Plan (Asia Pacific)



Comprehensive

Overall maximum limit \$

This is the maximum amount of money we will pay to, or on behalf of, each insured person in each period of insurance. Benefit provisions where the limit is 'Full Refund' are collectively subject to the overall maximum limit applying. For the avoidance of doubt, if a benefit is not included below then it is not covered by your policy unless agreed by us as an exception.

1,000,000

Full Refund

1

Hospital Benefits

IN-PATIENT HOSPITAL STAY - PRE-AUTHORISATION IS REQUIRED FOR THIS BENEFIT

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All required medical treatment provided to you when you are admitted as a registered in-patient in a hospital for a period of not less than 24 hours, and only when appropriate diagnostic procedures and/or treatment is not available on an out-patient or day-patient basis.

To include:

- Cost of hospital accommodation in a standard single bedded room (where available), nursing, operating theatre fees, high dependency/intensive care/coronary care unit and special nursing fees.
- · Surgeons', anaesthetists, consultants and physician fees.
- · Physiotherapy.
- Internal prosthesis, medical aids/devices where used as an integral part of a surgical procedure.
- Prescribed drugs and dressings.
- Diagnostic tests including x-rays, pathology and MRI/CT/PET scans.

DAY-PATIENT TREATMENT - PRE-AUTHORISATION IS REQUIRED FOR THIS BENEFIT

Full Refund

Any surgical or medical procedures that you receive which are on an out-patient basis, but where you require a period of recovery in a hospital bed. It includes the costs of hospital accommodation, operating theatre, nursing, surgeons, anaesthetists, consultants and physician fees, diagnostic procedures and prescribed drugs and medicines.

PARENTAL HOSPITAL STAY

Hospital accommodation costs for one insured person to stay with an insured child dependant, who is under age 19, and being admitted to hospital as an in-patient for medical treatment covered

by this policy.

Full Refund

IN-PATIENT PSYCHIATRIC TREATMENT – PRE-AUTHORISATION IS REQUIRED FOR THIS BENEFIT Medical treatment provided when you are admitted as a registered in-patient in a recognised psychiatric unit of a hospital. It includes the cost of hospital accommodation in a standard single bedded room (where available), consultant psychiatrist's/psychologist's fees, diagnostic procedures and prescribed drugs and medicines.

Full Refund – Maximum 15 nights

E ACCIDENT AND EMERGENCY ROOM TREATMENT

Treatment given in a hospital casualty ward or emergency room immediately following an accident or the sudden onset of a serious medical condition. Resulting in eligible in-patient or day-patient treatment. By immediate we mean within 2 hours of the eligible incident causing the problem.

Full Refund



EXTERNAL PROSTHESES

An external device (i.e. artificial limbs) that substitutes or supplements a missing part of the body.

2,500

G REHABILITATION CARE – PRE-AUTHORISATION IS REQUIRED FOR THIS BENEFIT

Treatment received on an in-patient basis in a recognised rehabilitation unit, under the supervision and direction of a physician, to restore health and mobility after an accident, injury or illness covered by this policy.

Full Refund – maximum 13 weeks

KIDNEY DIALYSIS BENEFIT - PRE-AUTHORISATION IS REQUIRED FOR THIS BENEFIT

Kidney dialysis needed temporarily for sudden kidney failure resulting from a disease or injury, covered by your policy.

Up to 20,000 Lifetime Limit

ORGAN IMPLANTATION BENEFIT - PRE-AUTHORISATION IS REQUIRED FOR THIS BENEFIT

Costs directly related to the implantation of the following natural human organs; kidney, liver, heart, lung, stem cell, bone marrow and skin grafts (where medically necessary and not for cosmetic purposes).

200,000

- There is NO cover for the costs associated with locating a replacement organ, or for the removal of the organ from the donor, or any transportation and administration costs.
- There is NO cover for costs associated with procurement and/or implantation of an artificial and /or non-human organ.
- There is NO costs for medical treatment associated with cryopreservation, implantation or reimplantation of living cells or living tissues whether autologous or provided by a donor.

DAY-PATIENT PSYCHIATRIC COVER

The cost of hospital accommodation in a standard single bedded room (where available) in a registered psychiatric unit for a psychiatric illness including, consultant psychiatric fees, diagnostic procedures and prescribed drugs and medicines.

Full Refund -Limited to 4 separate day case admissions per period of cover

K LOCAL AMBULANCE SERVICES

The cost of provision of ambulance services to transport you to hospital in the event of a medical emergency.

Full Refund

IN-PATIENT CHRONIC CONDITION BENEFITS

In-patient treatment of chronic medical conditions **diagnosed after the start date** of the policy or agreed to be covered in writing at application stage.

Chronic or end stage renal failure which requires regular or long term dialysis is not covered under this benefit.

Full Refund

2 Cancer Care Benefit

CANCER TREATMENT - PRE-AUTHORISATION IS REQUIRED FOR THIS BENEFIT

From the date an insured person is diagnosed with cancer, subject to it not pre-existing the start date of the policy, whether it is in its acute, chronic or terminal stage, all and any treatment received thereafter on an in-patient, day-patient or out-patient basis involving: consultations, diagnostic tests, scans, investigations, prescribed drugs and dressings, chemotherapy, radiotherapy, stem cell transplants (from either bone marrow or blood), routine management and palliative treatments; will be assessed and paid for under this benefit.

Eligible costs incurred up until the point of diagnosis are not assessed under this benefit but may be covered under any out-patient benefit if included in your plan.

Full Refund



Out-Patient Benefits 3 **OUT-PATIENT MINOR SURGERY** Full Refund Minor surgical procedures carried out in a doctors clinic/consulting rooms or out-patient centre by a registered medical practitioner. **OUT-PATIENT SERVICES** The services ordered by a physician who is licensed as a general practitioner, consultant or physician, including prescribed drugs, medicines and dressings. **DIAGNOSTIC TESTS, X-RAYS, PATHOLOGY** Combined Limit The cost of diagnostic tests, investigations including ECG, X-rays, pathology and histology. of 5,000 **OUT-PATIENT CHRONIC CONDITION BENEFITS** Treatment of chronic medical conditions on an out-patient basis diagnosed after the start date of the policy or agreed to be covered in writing at application stage. Chronic or end stage renal failure which requires regular or long term dialysis is not covered under this benefit. MRI/CT/PET SCANS Full Refund The cost of MRI/CT/PET scans when ordered by a physician. **PHYSIOTHERAPY** 1,000 Treatment provided by a licensed Physiotherapist. **MEDICAL AIDS AND DEVICES** 1,000 The cost of hiring mobility aids and devices including: walking sticks or frames, wheelchairs and crutches. **COMPLEMENTARY THERAPIES** 1,000 Chiropractic, homeopathy, osteopathy, acupuncture, ayurvedic, herbal and Chinese medicines, consultations with registered practitioners, including prescribed drugs and medicines. HORMONE REPLACEMENT THERAPY Not Covered Treatment received to relieve the symptoms of the menopause, including; prescribed medicines, patches and implants. **OUT-PATIENT PSYCHIATRIC TREATMENT - PRE-AUTHORISATION IS REQUIRED FOR THIS** Full Refund -BENEFIT, A 12 MONTH WAIT PERIOD APPLIES TO THIS BENEFIT - MUST BE REFERRED BY A maximum 10

★ HOME NURSING

Nursing at home where prescribed as medically necessary immediately following a period of inpatient treatment covered by this policy. All nursing must be provided by a qualified nurse and must be under the supervision and direction of a physician.

psychotherapist, diagnosed after the start date of the policy, including consultations and prescribed

Treatment of any psychiatric and psychological disorders by a consultant psychiatrist/

drugs and medicines. This is subject to a referral from a primary physician.

Full Refund – Maximum 12 weeks

visits



Chronic Condition Benefits HOSPICE CARE TREATMENT - PRE-AUTHORISATION IS REQUIRED FOR THIS BENEFIT Full Refund -Accommodation in a hospice for palliative treatment for an insured person who has been given a maximum 14 nights terminal prognosis. HIV AND AIDS TREATMENT - PRE-AUTHORISATION IS REQUIRED FOR THIS BENEFIT, A TWO 2,500 each YEAR WAIT PERIOD APPLIES TO THIS BENEFIT insured period Medical treatment for HIV and AIDS including related diseases where contracted as a direct result up to 37,500 of a blood transfusion received after the insured persons start date. Lifetime Limit **Wellness Benefits ALL BENEFITS ARE SUBJECT TO A 12 MONTH WAIT PERIOD WELLNESS SCREENING** 200 Including cancer screening (cervical smears, mammograms and prostate/colon/testicular), testing for body temperature, pulse, blood pressure, respiration, full blood count, fasting blood sugar, lipid (fats) profile, kidney function panel, liver function panel and thyroid panel. This is not applicable to insured persons under the age of 16. 75 TRAVEL VACCINATIONS/PREVENTATIVE MEDICATIONS Vaccinations and immunisations and preventative medications that are directly related to overseas travel requirements. 75 **CHILD VACCINATIONS** Routine and preventative vaccinations for an insured child up to age 10. **OPTICAL BENEFIT** Not Covered One annual vision/eye test. **VISION BENEFIT** Not Covered Contribution towards the cost of glasses or contact lenses where prescribed by an ophthalmologist or optician. This does not cover: contact lenses supplied for cosmetic purposes only, sunglasses of any kind, replacement glasses or contact lenses where they were worn prior to the start date of an insured persons policy. Full Refund **LASER EYE BENEFIT** Treatment and consultations related to corrective laser eye treatment when performed by a qualified ophthalmic surgeon. This does not cover: laser eye surgery where glasses or contact lenses were worn prior to the start date of an insured persons policy. **HEARING TEST BENEFIT** Not Covered One annual hearing test.

HEARING AID BENEFIT

Not Covered

Contribution towards the costs of a hearing aid where prescribed by an audiologist/ENT Consultant.



6 Dental Treatment Benefits

△ EMERGENCY DENTAL TREATMENT

Full Refund

Dental treatment for immediate pain relief where required as a direct result of an accident. Only treatment received during the first 48 hours following the date of the accident is covered.

Please not there is no cover available for:

- Treatment where the injury was caused by eating or drinking anything, even if it contained a
 foreign body.
- Treatment where the damage was caused by normal wear and tear.
- Treatment where the damage was caused by teeth brushing or any other oral hygiene procedure.
- Treatment where the injury was caused by any means other than extra-oral impact.
- Emergency dental treatment shall not include; restorative or remedial work; the use of any
 precious metals; orthodontic treatment of any kind; or dental surgery performed in a hospital,
 unless dental surgery is the only treatment available to alleviate the pain.

B NON-EMERGENCY ROUTINE DENTAL TREATMENT – A 6 MONTH WAIT PERIOD AND A 10% CO-INSURANCE APPLIES TO THIS BENEFIT

750

Including: Routine examinations, cleaning and polishing, fillings using amalgams or composite materials, extractions (not wisdom tooth), x-rays, moulds and treatment for the relief of an infection including antibiotics and temporary fillings.

Please note there is no cover available for:

- The cost of precious metals in any dental procedure;
- Gingivitis, periodontosis, or gum disease of any kind.
- Dental procedures other than those stated above.
- Replacement of existing crowns, inlays, fillings, bridges or missing teeth apparent at the start date of the policy.

CO-INSURANCE APPLIES TO THIS BENEFIT NON-EMERGENCY MAJOR DENTAL TREATMENT – A 6 MONTH WAIT PERIOD AND A 10% CO-INSURANCE APPLIES TO THIS BENEFIT

750

Root canal treatment, new porcelain crown, new inlay, new bridgework, repairs to crown or inlay, repairs to bridge.

Please note there is no cover available for:

- The cost of precious metals in any dental procedure;
- Gingivitis, periodontitis, or gum disease of any kind.
- Dental procedures other than those stated above.
- Replacement of existing crowns, inlays, fillings, bridges or missing teeth apparent at the start date of the policy.

EXTRACTION OF WISDOM TEETH - A 6 MONTH WAIT PERIOD AND A 10% CO-INSURANCE APPLIES TO THIS BENEFIT - PRE-AUTHORISATION REQUIRED FOR IN-PATIENT TREATMENT.

Full Refund

Extraction of buried, impacted or un-erupted wisdom teeth on an in-patient, day-patient or outpatient basis.

CRTHODONTIC TREATMENT - A 6 MONTH WAIT PERIOD AND A 10% CO-INSURANCE APPLIES TO THIS BENEFIT

Not Covered

Orthodontic dental treatment for insured children under age 19.



Maternity Benefits

A 10 MONTH WAIT PERIOD APPLIES AND PRE-AUTHORISATION IS REQUIRED

△ COMPLICATIONS OF PREGNANCY AND CHILDBIRTH

10,000

The costs of treatment for all pre-natal care; delivery costs; hospital accommodation for the newborn immediately following birth; and post natal care for the mother, where complications occur during the pregnancy or childbirth. For the purposes of this policy complications of pregnancy and childbirth will only be deemed to include the following: toxaemia, gestational hypertension, pre-eclampsia, ectopic pregnancy, hydatidiform mole, ante and post-partum haemorrhage, retained placenta membrane, stillbirths, miscarriage, caesarean sections (where a physician has certified that it is medically necessary) and abortions (where a physician has certified it is medically necessary).

Please note that no cover is available for:

- Terminations of pregnancy on non-medical grounds.
- Ante-natal classes and midwifery costs when not directly associated with the childbirth delivery.
- Treatment received by the newborn after the initial paediatric check up unless the newborn is added to the insured persons policy within 14 days of birth.
- There is no cover for the pregnancy, delivery or newborn where the pregnancy has been conceived using any form of assisted reproduction (including in vitro fertilisation) under this benefit.

NORMAL PREGNANCY AND CHILDBIRTH

Not Covered

The costs of treatment for all pre-natal care; delivery costs; hospital accommodation for the newborn immediately following birth; and post-natal care for the mother.

Please note that no cover is available for:

- Terminations of pregnancy on non-medical grounds.
- Ante-natal classes and midwifery costs when not directly associated with the childbirth delivery.
- Treatment received by the newborn after the initial paediatric check up unless the newborn is added to the insured persons policy within 14 days of birth.
- There is no cover for the pregnancy, delivery or newborn where the pregnancy has been conceived using any form of assisted reproduction (including in vitro fertilisation) under this benefit.

C PAEDIATRIC BENEFIT Not Covered

Contribution towards the costs of an initial paediatric check-up for the newborn.

There is no cover for the pregnancy, delivery or newborn where the pregnancy has been conceived using any form of assisted reproduction (including in vitro fertilisation) under this benefit.

PREMATURE BABY TREATMENT

Not Covered

The costs of medical treatment for a premature baby where received during the first 2 months following birth.

Please note that no cover is available:

- Where the baby has not been added to the insured persons policy within 14 days of birth.
- For continuing treatment after the expiry of the initial 2 month period other than for new and unrelated medical conditions.
- Treatment received by the newborn after the initial paediatric check up unless the newborn is added to the insured persons policy within 14 days of birth.
- There is no cover for the pregnancy, delivery or newborn where the pregnancy has been conceived using any form of assisted reproduction (including in vitro fertilisation) under this benefit.



8 Additional Benefits

A CONGENITAL BENEFIT - A 12 MONTH WAIT PERIOD APPLIES TO THIS BENEFIT

Not Covered

For conditions not discovered at birth but which can subsequently be corrected with surgery. A maximum lifetime limit applies to this benefit.

This benefit is only available if the insured person has been covered on the policy since birth.

R CONGENITAL/BIRTH DEFECTS BENEFIT

Not Covered

For conditions diagnosed within one year of birth for babies conceived by natural means. A maximum lifetime limit applies to this benefit.

This benefit is only available if the insured person has been covered on the policy since birth.

INFERTILITY BENEFIT - A 12 MONTH WAIT PERIOD APPLIES TO THIS BENEFIT

Not Covered

Investigations into the medical cause of infertility, where both members are insured under this policy and when the couple's treating physician believes there are symptoms and/or evidence to suggest a medical cause.

Please note that no cover is available:

 For medical treatment for infertility, or any other related condition, once a medical cause has been identified.

Cash Benefits

HOSPITAL CASH BENEFIT

The amount payable when in-patient treatment has been received free of charge within the provision of a state run national health service for which no claim is made/paid under any other item of this policy.

If you make a claim under this benefit of the policy you are unable to make a further claim under any other benefit on the policy for the same medical condition.

100 per night
– maximum 30
nights

MATERNITY CASH BENEFIT - A 10 MONTH WAIT PERIOD APPLIED TO THIS BENEFIT

The amount payable on the birth of each child subject to the child being born at least 10 months after the mother's start date. This benefit is only payable where no claim for pregnancy and/or childbirth has been made/paid against any other item of this policy.

Please note that notification of the addition of a newborn does not constitute a formal claim submission for this benefit.

If you make a claim under this benefit of the policy you are unable to make a further claim under any other benefit on the policy for the same medical condition.

Not Covered

CONVALESCENCE CASH BENEFIT

The amount payable for each complete week of confinement to home (excluding the first week), on the instruction of the treating consultant, immediately following a period of in-patient hospital treatment for a medical condition covered by this policy. Limited to 4 weeks per period of insurance.

If you make a claim under this benefit of the policy you are unable to make a further claim under any other benefit on the policy for the same medical condition.

Not Covered



10

Medical Evacuation and Repatriation Benefits

PRE-AUTHORISATION IS REQUIRED FOR THESE BENEFITS

A EMERGENCY MEDICAL TRANSPORTATION

Full Refund

The costs of emergency medical transportation, and medical care en route, for an insured person who has a critical medical condition and local facilities are inadequate or not available. Transportation will be to the nearest suitable hospital in either their country of residence or a nearby country (not necessarily the home country), returning the insured person to their country of residence after treatment.

Please note no cover is available:

- For any subsequent transfer costs arising as a result of the same medical condition once we
 have returned the insured person to their country of residence.
- Emergency medical transportation costs where the insured person is not being admitted to a hospital for medical treatment, or where the costs have not been approved by us prior to travel commencing.
- The transfer of a pregnant woman to hospital for routine childbirth, unless it is necessary due to medical complications.
- Any costs for transportation, cremation or local burial of mortal remains where death has
 occurred directly or indirectly as a result of a medical condition, treatment or accident, not
 covered under this policy.

COMPANION TRAVEL COSTS

Full Refund

Reasonable travelling costs of a close relative or friend, to accompany the insured person during an emergency medical transportation. The close relative or friend must have been in the same location as the insured person at the time of the event necessitating transportation.

Please note there is no cover available for:

- Travel and accommodation costs unless specifically agreed by us and confirmed in writing prior to the date of travel.
- Any additional travelling costs incurred by the nominated close relative or friend, if it is
 necessary for us to arrange for the insured person to be transferred to a second hospital
 within the same country.

C COMPANION ACCOMMODATION COSTS

Overnight accommodation costs for the accompanying close relative or friend, to stay with or near the insured person while hospitalised.

Please note there is no cover available for:

- Travel and accommodation costs unless specifically agreed by us and confirmed in writing prior to the date of travel.
- Any additional travelling costs incurred by the nominated close relative or friend, if it is
 necessary for us to arrange for the insured person to be transferred to a second hospital
 within the same country.

150 – Maximum 10 nights per event

MEDICAL ASSISTANCE COSTS

Medical referral assistance services including the provision of basic medical advice by telephone and assistance in replacing essential prescription drugs.

Full Refund

F DEPENDANT CHILD TRAVEL COSTS

Following an emergency medical transportation, we will arrange and pay to transport, to a specified destination, any child/ren under age 19 left at home unattended or pay for the travelling costs (one economy class return ticket), of a person to take care of the child/ren at home.

Economy Return Air Ticket



REPATRIATION OF THE DECEASED

The cost of transportation of mortal remains following death of an insured person, available only when the death of the insured person occurs while outside of their home country.

Full Refund

C LOCAL BURIAL OR CREMATION

The costs of local burial or cremation in the country where death occurred and transportation of the urn to either the deceased's home country or country of residence, available only when the death of the insured person occurs while outside of their home country.

2,000

Please note there is no cover available for:

- The cost of a religious practitioner, floral tributes, musical provision, hire of funeral vehicles or food and beverages.
- Any costs where the insured person has died in their home country.
- Any costs for transportation, cremation or local burial of mortal remains where death has
 occurred directly or indirectly as a result of a medical condition, treatment or accident, not
 covered under this policy.

11 Out of Area Treatment Benefit

EMERGENCY OUT OF AREA TREATMENT

The costs of short term treatment for emergency medical conditions covered by your policy that occur while you are travelling outside of your elected area of cover as shown on your certificate of insurance. Where such travel is for a maximum of 30 days per annum.

40,000 – up to 30 days travel only per annum

Please note there is no cover available:

- For non-emergency medical treatment outside of your geographical area.
- Emergency medical treatment when the total number of days travelling in each period of insurance exceeds 30 days.
- · Treatment where you have specifically travelled with the purpose of obtaining treatment.

12 Evacuation to Home Country

PRE-AUTHORISATION IS REQUIRED.
OPTIONAL BENEFIT ONLY APPLICABLE IF YOU HAVE SELECTED THIS BENEFIT.

A EVACUATION TO HOME COUNTRY – OPTIONAL BENEFIT

The costs of emergency medical transportation and medical care en route for an insured person who has a critical medical condition and local medical facilities are inadequate or not available. Transportation will be to the home country provided that it is a medically viable option, returning the insured person to their country of residence after treatment.

If your home country is the United States of America, your policy will automatically terminate after 90 days in your home country.

Please note no cover is available:

- If your home country is not within your selected area of cover shown on your certificate of insurance.
- Any subsequent transfer costs arising as a result of the same medical condition once we have returned the insured person to their home country.
- Travel costs unless specifically agreed by us and confirmed, in writing, prior to the date of travel.
- Evacuation costs where the insured person is not being admitted to a hospital for medical treatment, or where costs have not been approved by us prior to travel commencing.
- The transfer of a pregnant woman to hospital for routine childbirth, unless it is necessary due to medical complications.

Full Refund

IF YOU HAVE SELECTED A POLICY EXCESS, IT WILL NOT APPLY TO 5. WELLNESS BENEFITS, 6. DENTAL TREATMENT BENEFITS, 9. CASH BENEFITS AND 10. MEDICAL EVACUATION AND REPATRIATION BENEFITS.