



Changes to your policy

An overview of the important changes to your healthcare Insurance at this renewal.



The main change(s)

We constantly review our plans and often make changes to update or clarify the cover for our customers.

Here are the important change(s) we've made this year – please read this document alongside your handbook. You might see other changes in the handbook, but these don't affect your cover.

Out of network providers

For treatment in the UK you have access to a network of providers to use for your treatment. We're introducing a new benefit so you can now receive treatment from out-of-network providers in the UK, providing you with more freedom and choice for your treatment. If you do choose a provider outside of our network, any costs above our schedule of procedures and fees will be your responsibility to pay.

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