



**Proposal for**

# F5 Networks Hong Kong Limited

**Policy Start Date: 01 October 2024**

Prepared by: Jason Chan  
Prepared date: 31/07/2024

# Hello!

We're happy to provide you with an offer for your international healthcare plan.

If you have any questions about this offer or if you'd like to change any details and receive a new one, please contact us.

If you wish to accept the offer, simply inform us in writing, stating your quotation reference. We would be delighted to provide you with our top-quality service and on-going support.

Yours sincerely,  
*Jason Chan*



## CONTACT US

**Telephone:**  
+852 3077 5486

**Email:**  
[helpline.hk@e.allianz.com](mailto:helpline.hk@e.allianz.com)

**Website:**  
[www.commercial.allianz.com/global-offices/hong-kong/partnership-allianz-care.html](http://www.commercial.allianz.com/global-offices/hong-kong/partnership-allianz-care.html)

**Address:**  
AGCS SE Hong Kong Branch  
Suites 403-11, 4/F  
12 Tai Koo Wan Road  
Tai Koo Shing Island East Hong Kong  
Hong Kong

# Why Choose Us ?

## Flexibility

- ✓ Top up your chosen main plan with one of our optional plans.
- ✓ Choose from a range of deductibles or co-payments to control more how much you spend.
- ✓ Choose to add or remove benefits and/or tailor some of your benefit limits.

## Value for money

- ✓ An extensive network of over 1.3M quality medical providers.
- ✓ Widely available direct settlement.
- ✓ Effective cost containment and fraud prevention methods to drive your savings.

## Reliability

- ✓ We are a financially strong company with A+ Superior, A.M. Best rating.
- ✓ Dedicated teams for your organisation to deliver personalised support, seamless onboarding and implementation.
- ✓ Safeguarding your data to the highest standards of data security and privacy.

## 24/7 assistance

- ✓ Easy-to-use digital services for you and your staff.
- ✓ Multilingual customer service available day and night, even at weekends.
- ✓ Travel Security Services and Employee Assistance Programme included at no extra cost.

# Table of Benefits

The table(s) below lists all of the benefits covered under the quotation. Treatment Guarantee (pre-authorisation) is required for all benefits indicated with a 1 or 2 in the following table(s) and may be required for other benefits. Please refer to Notes section for more information. All benefit and deductible amounts are per person, per Insurance Year, unless otherwise indicated.

## F5 Networks Hong Kong Limited\_Plan 1, Group ID 61970

Quotation Reference: F5 Networks Hong Kong Limited-61944-Renewals-01-10-2024 61970 - Quote1

Maximum plan benefit	\$1,000,000
----------------------	-------------

Core Plan	Summit 2500
Hospital accommodation <sup>1</sup>	Semi-private room in Hong Kong
<b>In-patient benefits<sup>1</sup> - please refer to notes for more information on Treatment Guarantee</b>	
Intensive care <sup>1</sup>	Full refund
Prescribed drugs and materials <sup>1</sup> (in-patient and day-care treatment only)	Full refund
Surgical fees, including anaesthesia and theatre charges <sup>1</sup>	Full refund
Physician and therapist fees <sup>1</sup> (in-patient and day-care treatment only)	Full refund
Surgical appliances and materials <sup>1</sup>	Full refund
Diagnostic tests <sup>1</sup> (in-patient and day-care treatment only)	Full refund
Organ transplant <sup>1</sup> (in-patient treatment only)	Full refund
Psychiatry and psychotherapy <sup>1</sup> (in-patient and day-care treatment only)	Max. 30 days, up to \$5,000
Accommodation costs for one parent staying in hospital with an insured child under 18 <sup>1</sup>	Full refund
Reconstructive surgery <sup>1</sup> (to restore natural function or appearance after a disfiguring accident or surgery for cancer) (where treatment for the accident or initial surgery is covered by this policy)	Full refund
CT and MRI scans <sup>1</sup> (in-patient and day-care treatment only)	Full refund
PET and CT-PET scans <sup>1</sup> (in-patient and day-care treatment only)	Full refund
Emergency in-patient dental treatment	Full refund
Day-care treatment <sup>2</sup>	Full refund
<b>Other benefits - please refer to notes for more information on Treatment Guarantee</b>	
Kidney dialysis <sup>2</sup> (in-patient, day-care and out-patient treatment)	Full refund
Out-patient surgery <sup>2</sup>	Full refund
Nursing at home or in a convalescent home <sup>2</sup> (immediately after or instead of hospitalisation)	Full refund
Rehabilitation treatment <sup>2</sup> (in-patient, day-care and out-patient treatment; must commence within 14 days of discharge after the acute medical and/or surgical treatment ceases) (covered only if you've received in-patient treatment for three or more consecutive days/nights for the same medical condition)	Max. 60 days per discharge

Local ambulance	Full refund
Post-hospitalisation treatment (covered when it is needed in the 90 days following discharge from in-patient or day-care treatment for the same acute medical condition)	Full refund
Emergency treatment outside area of cover (for trips of a maximum period of six weeks)	\$13,500, Max. 42 days
• If medical necessity prevents an immediate return trip following discharge from an in-patient episode of care, we will cover hotel accommodation costs <sup>2</sup>	Full refund, max. 14 days
Medical evacuation <sup>2</sup> (in the event of <b>emergency</b> treatment) • Where necessary treatment is not available locally, we will evacuate the insured person to the nearest appropriate medical centre <sup>2</sup> • Where ongoing treatment is required, we will cover hotel accommodation costs <sup>2</sup> • Evacuation in the event of unavailability of adequately screened blood <sup>2</sup>	Full refund
Expenses for one person accompanying an evacuated person <sup>2</sup>	Full refund
Travel costs of insured family members in the event of an evacuation <sup>2</sup>	\$2,700 per event
Travel costs of insured family members in the event of the repatriation of mortal remains <sup>2</sup>	\$2,700 per event
Oncology <sup>2</sup> (in-patient, day-care and out-patient treatment)	Full refund
• purchase of a wig, prosthetic bra or other external prosthetic device for cosmetic purposes	Full refund, up to \$270
Preventative surgery <sup>2</sup> (in-patient, day-care and out-patient treatment)	\$40,500
In-patient cash benefit (per night) (where treatment has been received free of charge)	\$125, max. 20 nights
Out-patient dental treatment (required as follow-up to an in-patient stay for accidental damage to natural teeth) (covered when required in the 90 days following discharge from in-patient treatment)	Full refund
Emergency out-patient dental treatment	\$500
Palliative care <sup>2</sup> (in-patient, day-care and out-patient treatment)	Full refund
Long term care <sup>2</sup> (in-patient, day-care and out-patient treatment)	Max. 90 days per lifetime
<b>Additional Core Plan Services</b>	
<b>Employee Assistance Programme</b> Offers access to a range of 24/7 multilingual support services as follows: • Confidential, professional counselling (in-person, phone, video and chat) • Legal and financial support services • Critical incident support • Wellness website access	Services available
<b>Travel Security Services</b> Offers 24/7 access to personal security information and advice for all your travel safety queries. This includes: • Emergency Security Assistance Hotline (not a free phone number) • Country intelligence and security advice • Daily security news updates and travel safety alerts	Services available
<b>MyHealth Digital Services</b> • Manage your cover online with our app or portal anytime, anywhere • Submit and track progress of claims • Access your policy documents, health services, payment details and more	Services available

<b>Olive</b> Our Health & Wellness support program includes, for example: <ul style="list-style-type: none"> <li>• HealthSteps fitness app</li> <li>• Access to wellness resources</li> </ul>	Services available
<b>Second Medical Opinion Service</b> offers access to expert help on the best treatment options available if you have been diagnosed with a serious illness or had surgery recommended	Services available

<b>Out-Patient Plan</b>	<b>Summit 2500 Out-patient Plan</b>
Pre-hospitalisation tests (covers when they are needed in the 72 hours before in-patient or day-care treatment) Medical practitioner fees Video consultation services Prescribed drugs and dressings Specialist fees Diagnostic tests MRI scans Emergency out-patient treatment	\$10,000
PET and CT-PET scans <sup>2</sup>	Full refund
CT scans	Full refund
Post-hospitalisation physiotherapy (covers when required in the 90 days following in-patient or day-care discharge) Prescribed physiotherapy (referral from doctor required) (initially limited to 12 sessions per condition) Prescribed speech therapy and occupational therapy <sup>2</sup> Chiropractic treatment, osteopathy, and podiatry (max. 12 sessions per condition for chiropractic treatment and max. 12 sessions per condition for osteopathic treatment, subject to the benefit limit)	\$3,000
Homeopathy, Chinese herbal medicine, Tui na, cupping, bone setting, acupuncture and ayurvedic treatment	\$300
Prescribed medical aids	\$1,000

<b>Wellness Plan</b>	<b>Summit 2500 Wellness Plan</b>
Vaccinations	\$150

<b>Maternity Plan</b>	<b>Summit 2500 Maternity Plan</b>
Complications of pregnancy and childbirth <sup>2</sup>	Full refund
Elective circumcision for newborn males	\$500

<b>Dental Plan</b>	<b>Summit 2500 Dental Plan</b>
Dental treatment Dental surgery	\$250

Periodontics	
Dental prostheses	

**NOTES**

**Treatment Guarantee/Pre-authorisation** is a process whereby we guarantee cover for certain treatments and costs, as indicated in the Table of Benefits with a **1** or a **2**. It is highly recommended that you take advantage of this facility for cashless access to in-patient and high-cost out-patient treatment, as well as the added advantage of having your treatment overseen by our team of medical professionals. If Treatment Guarantee is not obtained for the benefits indicated, we will only pay reasonable and customary costs of an eligible claim. The claim limits listed in the Benefit Guide for not seeking pre-authorisation (**80%** of in-patient benefits and **50%** of other benefits) will not apply.

**Chronic conditions**

Chronic conditions are covered within the terms of your policy. Please refer to the "Definitions" section of our Benefit Guide for further information or simply contact our Helpline.

**Pre-existing conditions**

Pre-existing conditions are covered within the terms of your policy. For further details please refer to the 'Definitions' section of our Benefit Guide or simply contact our Helpline.

**Benefit limits**

There are two kinds of benefit limits shown in the Table of Benefits. The **maximum plan benefit**, which applies to certain plans, is the maximum we will pay for all benefits in total, per member, per Insurance Year, under that particular plan. Some benefits also have a **specific benefit limit**, which may be provided on a "per Insurance Year" basis, a "per lifetime" basis or on a "per event" basis, such as per trip, per visit or per pregnancy. In some instances we will pay a percentage of the costs for the specific benefit e.g. "65% refund, up to £4,150/€5,000/\$6,750/CHF 6,500/SGD52,650" (as applicable). Where a specific benefit limit applies or where the term "Full refund" appears next to certain benefits, the refund is subject to the maximum plan benefit, if one applies to your plan(s). All limits are per member, per Insurance Year, unless otherwise stated in your Table of Benefits.

**Policy terms and conditions**

The Table of Benefits outlines the cover we offer under your policy. Please note that cover is subject to our standard policy definitions, limitations and exclusions. These are detailed in our Benefit Guide, which is issued to you upon policy inception. Our current Benefit Guide can also be downloaded from our website [www.allianzcare.com](http://www.allianzcare.com)

**Policy endorsement(s)**

If there are any policy terms and conditions unique to your policy they will be listed below. Please read carefully in conjunction with our Benefit Guide:

<https://www.allianzcare.com/content/dam/onemarketing/azcare/allianzcare/en/docs/DOC-EBG-HK-Summit-en-UK-0423.pdf>

**F5 Networks Hong Kong Limited\_Plan 2, Group ID 61974**

**Quotation Reference: F5 Networks Hong Kong Limited-61944-Renewals-01-10-2024 61974 - Quote2**

Maximum plan benefit	\$1,000,000
----------------------	-------------

Core Plan	Summit 2500
Hospital accommodation <sup>1</sup>	Private room
<b>In-patient benefits<sup>1</sup> - please refer to notes for more information on Treatment Guarantee</b>	
Intensive care <sup>1</sup>	Full refund
Prescribed drugs and materials <sup>1</sup> (in-patient and day-care treatment only)	Full refund
Surgical fees, including anaesthesia and theatre charges <sup>1</sup>	Full refund
Physician and therapist fees <sup>1</sup> (in-patient and day-care treatment only)	Full refund

Surgical appliances and materials <sup>1</sup>	Full refund
Diagnostic tests <sup>1</sup> (in-patient and day-care treatment only)	Full refund
Organ transplant <sup>1</sup> (in-patient treatment only)	Full refund
Psychiatry and psychotherapy <sup>1</sup> (in-patient and day-care treatment only)	Max. 30 days, up to \$5,000
Accommodation costs for one parent staying in hospital with an insured child under 18 <sup>1</sup>	Full refund
Reconstructive surgery <sup>1</sup> (to restore natural function or appearance after a disfiguring accident or surgery for cancer) (where treatment for the accident or initial surgery is covered by this policy)	Full refund
CT and MRI scans <sup>1</sup> (in-patient and day-care treatment only)	Full refund
PET and CT-PET scans <sup>1</sup> (in-patient and day-care treatment only)	Full refund
Emergency in-patient dental treatment	Full refund
Day-care treatment <sup>2</sup>	Full refund
<b>Other benefits - please refer to notes for more information on Treatment Guarantee</b>	
Kidney dialysis <sup>2</sup> (in-patient, day-care and out-patient treatment)	Full refund
Out-patient surgery <sup>2</sup>	Full refund
Nursing at home or in a convalescent home <sup>2</sup> (immediately after or instead of hospitalisation)	Full refund
Rehabilitation treatment <sup>2</sup> (in-patient, day-care and out-patient treatment; must commence within 14 days of discharge after the acute medical and/or surgical treatment ceases) (covered only if you've received in-patient treatment for three or more consecutive days/nights for the same medical condition)	Max. 60 days per discharge
Local ambulance	Full refund
Post-hospitalisation treatment (covered when it is needed in the 90 days following discharge from in-patient or day-care treatment for the same acute medical condition)	Full refund
Emergency treatment outside area of cover (for trips of a maximum period of six weeks)	\$13,500, Max. 42 days
• If medical necessity prevents an immediate return trip following discharge from an in-patient episode of care, we will cover hotel accommodation costs <sup>2</sup>	Full refund, max. 14 days
Medical evacuation <sup>2</sup> (in the event of <b>emergency</b> treatment) • Where necessary treatment is not available locally, we will evacuate the insured person to the nearest appropriate medical centre <sup>2</sup> • Where ongoing treatment is required, we will cover hotel accommodation costs <sup>2</sup> • Evacuation in the event of unavailability of adequately screened blood <sup>2</sup>	Full refund
Expenses for one person accompanying an evacuated person <sup>2</sup>	Full refund
Travel costs of insured family members in the event of an evacuation <sup>2</sup>	\$2,700 per event
Travel costs of insured family members in the event of the repatriation of mortal remains <sup>2</sup>	\$2,700 per event
Oncology <sup>2</sup> (in-patient, day-care and out-patient treatment)	Full refund
• purchase of a wig, prosthetic bra or other external prosthetic device for cosmetic purposes	Full refund, up to \$270



Preventative surgery <sup>2</sup> (in-patient, day-care and out-patient treatment)	\$40,500
In-patient cash benefit (per night) (where treatment has been received free of charge)	\$125, max. 20 nights
Out-patient dental treatment (required as follow-up to an in-patient stay for accidental damage to natural teeth) (covered when required in the 90 days following discharge from in-patient treatment)	Full refund
Emergency out-patient dental treatment	\$500
Palliative care <sup>2</sup> (in-patient, day-care and out-patient treatment)	Full refund
Long term care <sup>2</sup> (in-patient, day-care and out-patient treatment)	Max. 90 days per lifetime
<b>Additional Core Plan Services</b>	
<b>Employee Assistance Programme</b> Offers access to a range of 24/7 multilingual support services as follows: <ul style="list-style-type: none"> <li>• Confidential, professional counselling (in-person, phone, video and chat)</li> <li>• Legal and financial support services</li> <li>• Critical incident support</li> <li>• Wellness website access</li> </ul>	Services available
<b>Travel Security Services</b> Offers 24/7 access to personal security information and advice for all your travel safety queries. This includes: <ul style="list-style-type: none"> <li>• Emergency Security Assistance Hotline (not a free phone number)</li> <li>• Country intelligence and security advice</li> <li>• Daily security news updates and travel safety alerts</li> </ul>	Services available
<b>MyHealth Digital Services</b> <ul style="list-style-type: none"> <li>• Manage your cover online with our app or portal anytime, anywhere</li> <li>• Submit and track progress of claims</li> <li>• Access your policy documents, health services, payment details and more</li> </ul>	Services available
<b>Olive</b> Our Health & Wellness support program includes, for example: <ul style="list-style-type: none"> <li>• HealthSteps fitness app</li> <li>• Access to wellness resources</li> </ul>	Services available
<b>Second Medical Opinion Service</b> offers access to expert help on the best treatment options available if you have been diagnosed with a serious illness or had surgery recommended	Services available

Out-Patient Plan	Summit 2500 Out-patient Plan
Pre-hospitalisation tests (covered when they are needed in the 72 hours before in-patient or day-care treatment)	\$10,000
Medical practitioner fees	
Video consultation services	
Prescribed drugs and dressings	
Specialist fees	
Diagnostic tests	
MRI scans	
Emergency out-patient treatment	Full refund
PET and CT-PET scans <sup>2</sup>	
CT scans	
Post-hospitalisation physiotherapy	\$3,000

(covered when required in the 90 days following in-patient or day-care discharge) Prescribed physiotherapy (referral from doctor required) (initially limited to 12 sessions per condition) Prescribed speech therapy and occupational therapy <sup>2</sup> Chiropractic treatment, osteopathy, and podiatry (max. 12 sessions per condition for chiropractic treatment and max. 12 sessions per condition for osteopathic treatment, subject to the benefit limit)	
Homeopathy, Chinese herbal medicine, Tui na, cupping, bone setting, acupuncture and ayurvedic treatment	\$300
Prescribed medical aids	\$1,000

Wellness Plan	Summit 2500 Wellness Plan
Vaccinations	\$150

Maternity Plan	Summit 2500 Maternity Plan
Complications of pregnancy and childbirth <sup>2</sup>	Full refund
Elective circumcision for newborn males	\$500

Dental Plan	Summit 2500 Dental Plan
Dental treatment	\$250
Dental surgery	
Periodontics	
Dental prostheses	

## NOTES

**Treatment Guarantee/Pre-authorisation** is a process whereby we guarantee cover for certain treatments and costs, as indicated in the Table of Benefits with a **1** or a **2**. It is highly recommended that you take advantage of this facility for cashless access to in-patient and high-cost out-patient treatment, as well as the added advantage of having your treatment overseen by our team of medical professionals. If Treatment Guarantee is not obtained for the benefits indicated, we will only pay reasonable and customary costs of an eligible claim. The claim limits listed in the Benefit Guide for not seeking pre-authorisation (**80%** of in-patient benefits and **50%** of other benefits) will not apply.

### **Chronic conditions**

Chronic conditions are covered within the terms of your policy. Please refer to the "Definitions" section of our Benefit Guide for further information or simply contact our Helpline.

### **Pre-existing conditions**

Pre-existing conditions are covered within the terms of your policy. For further details please refer to the 'Definitions' section of our Benefit Guide or simply contact our Helpline.

### **Benefit limits**

There are two kinds of benefit limits shown in the Table of Benefits. The **maximum plan benefit**, which applies to certain plans, is the maximum we will pay for all benefits in total, per member, per Insurance Year, under that particular plan. Some benefits also have a **specific benefit limit**, which may be provided on a "per Insurance Year" basis, a "per lifetime" basis or on a "per event" basis, such as per trip, per visit or per pregnancy. In some instances we will pay a percentage of the costs for the specific benefit e.g. "65% refund, up to £4,150/€5,000/\$6,750/CHF 6,500/SGD52,650" (as applicable). Where a specific benefit limit applies or where the term "Full refund" appears next to certain benefits, the refund is subject to the maximum plan benefit, if one applies to your plan(s). All limits are per member, per Insurance Year, unless otherwise stated in your Table of Benefits.

### **Policy terms and conditions**

The Table of Benefits outlines the cover we offer under your policy. Please note that cover is subject to our standard policy definitions, limitations and exclusions. These are detailed in our Benefit Guide, which is issued to you upon policy inception. Our current Benefit Guide can also be downloaded from our website [www.allianzcare.com](http://www.allianzcare.com)

**Policy endorsement(s)**

If there are any policy terms and conditions unique to your policy they will be listed below. Please read carefully in conjunction with our Benefit Guide:

<https://www.allianzcare.com/content/dam/onemarketing/azcare/allianzcare/en/docs/DOC-EBG-HK-Summit-en-UK-0423.pdf>

# Acceptance of Renewal Proposal

By signing this Renewal Proposal both parties agree:

- That this Renewal Proposal supersedes all previous proposals issued by Allianz Global Corporate & Specialty SE Hong Kong Branch for this renewal period.
- That the group is renewed for one year starting from the 01 October 2024.
- That the premium in this Renewal Proposal is correct and final.
- That the Table of Benefits in this Renewal Proposal is correct and final.
- That this Renewal Proposal acts as an endorsement to the agreement(s) previously entered into between F5 Networks Hong Kong Limited and Allianz Global Corporate & Specialty SE Hong Kong Branch and that all other Terms and Conditions of that agreement (other than those amended in this Renewal Proposal) remain unchanged.

Please return a fully signed copy of this document to us by email.

Hong Kong, 31 July 2024

\_\_\_\_\_  
City, Date



\_\_\_\_\_  
Diana Leung  
Group Underwriter  
[diana.leung@allianz.com](mailto:diana.leung@allianz.com)

\_\_\_\_\_  
For and on behalf of  
F5 Networks Hong Kong Limited

The insurer is Allianz Global Corporate & Specialty SE (incorporated in the Federal Republic of Germany with limited liabilities) Hong Kong Branch, address Suites 403-11, 4/F, 12 Tai Koo Wan Road, Tai Koo Shing Island East Hong Kong, Hong Kong. Company Registration No. F18771.

This policy is supported by AWP Health & Life SA, a limited company governed by the French Insurance Code and acting through its Irish Branch. Part of the Allianz Group, AWP Health & Life SA is registered in France: No. 401 154 679 RCS Bobigny. Irish Branch is registered in the Irish Companies Registration Office, registered No.: 907619, address: 15 Joyce Way, Park West Business Campus, Nangor Road, Dublin 12, Ireland. AWP Health & Life SA provides administration services and technical support for the policy. Allianz Care and Allianz Partners are registered business names of AWP Health & Life SA.