

Web site: www.pingan.com.hk

PUBLIC LIABILITY INSURANCE POLICY

Whereas the Insured carrying on the business in the Schedule described hereto by a proposal and declaration which shall be the basis of this contract and is deemed to be incorporated herein has applied to the CHINA PING AN INSURANCE (HONG KONG) COMPANY, LIMITED (hereinafter called the Company) for the insurance hereinafter contained.

NOW THIS POLICY WITNESSETH that in consideration of the payment of the Premium and subject to the terms, exceptions and conditions contained herein or endorsed hereon the Company undertakes to indemnify the Insured against all sums which the Insured shall become legally liable to pay as compensation for

accidental death of or bodily injury to any person not being a member of the Insured's family nor a person who at the time of the accident is engaged in and upon the service of the Insured

accidental damage to property not belonging to nor held in trust by nor in the custody or control of the Insured or a member of the Insured's family or a person acting on behalf of the Insured

occurring during the Period of Insurance and,

- (i) caused by the Insured or any director or employee thereof within the territorial limits stated in the Schedule hereto arising out of and during the course of the Business, or
- (ii) caused by any defect or alleged defect in the Insured's premises, as stated in the Schedule hereto, or in the ways, works, machinery or plant therein.

PROVIDED THAT:

- The amount payable by the Company hereunder for all compensation in respect of any one occurrence or series of occurrences
 arising directly or indirectly out of one event or original cause including costs and expenses recovered by any claimant from the
 Insured or incurred by the Insured with the written consent of the Company shall not exceed in the aggregate the sums stated in the
 Schedule as the Limits of Indemnity.
- 2. In the event of the death of the Insured the Company will in respect of the liability incurred by the Insured indemnify the Insured's personal representatives in the terms of and subject to the limitations of this policy, provided that such personal representatives shall as though they were the Insured observe fulfil and be subject to the terms exceptions and conditions of this policy so far as they can apply.

JURISDICTION CLAUSE

The indemnity provided by this Policy shall not apply in respect of judgements which are not in the first instance delivered by or obtained from a Court of competent jurisdiction within Hong Kong nor to orders obtained in the said Court for the enforcement of judgements made outside Hong Kong whether by way of reciprocal agreements or otherwise.

EXCEPTIONS

The Company will not be liable under this policy in respect of

- 1. Injury or damage occurring outside the territories stated in the schedule, unless in respect of injury or damage arising elsewhere the claim or other proceedings against the Insured is lodged and prosecuted within Hong Kong or at Courts of Law therein.
- 2. Injury or damage caused by or through or in connection with bursting of boilers, fire, explosion, animals, horse-drawn or mechanically propelled vehicles, aircraft, ships, boats or craft of any kind or foul berthing or passenger lifts or cranes or hoists or other lifting machinery not specified in the Schedule.
- 3. Injury or damage resulting from, attributable to or caused by:
 - (a) sub-contractors to the Insured or persons in the service or employment of or acting on behalf of such sub-contractors,
 - (b) vibration
 - (c) the removal or weakening of or interference with supports to land, buildings or any other property.
- 4. Claims arising out of the nature or condition of goods sold, supplied, serviced, processed, overhauled, repaired or tested by the Insured or of the containers therefor or the action of any commodity used or applied or administered by the Insured or by any employee or agent of the Insured.
- 5. Injury to any person employed under a Contract of service or apprenticeship with the Insured if such injury arises out of and in the course of the employment.
- 6. Injury or damage arising in the course of or as the result of remedial or other advice or treatment given or administered by the Insured or by any person acting on behalf of the Insured.
- 7. Damage to property owned by or in the custody or control of the Insured.
- 8. Damage to property of any description due to the manufacture, construction, alteration, repair or treatment of such property by the Insured or by any person acting on behalf of the Insured.

1

- 9. Liability assumed by the Insured by agreement unless such liability would have attached in the absence of such agreement.
- 10. Illness caused through defective sanitary or drainage arrangements.

- 11. Injury or damage directly or indirectly caused by or contributed to by or arising from ionizing radiations or contamination by radioactivity from any nuclear waste from the combustion of nuclear fuel. The term combustion shall include for the purpose of this exclusion, any self-sustaining process of nuclear fission.
- 12. War, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, military or usurped power, strike, riot and civil commotion.
- 13. Fine, penalty, exemplary damages or damages of a punitive nature.
- 14. Seepage, contamination and pollution of any kind.

CONDITIONS

- 1. This policy and the Schedule shall be read together as one contract and any word or expression to which a specific meaning has been attached in any part of this policy or of the Schedule shall bear such specific meaning wherever it may appear.
- 2. This policy shall be voidable in the event of mis-description or non-disclosure by the Insured of any material particulars. If there shall occur any change involving a material fact set out in this policy and forming the basis of this Insurance, the Insured shall, as soon as possible, give notice in writing to the Company and the Premium shall, if necessary be adjusted by agreement.
- 3. The due observance and fulfillment of the terms conditions and endorsements of this policy in so far as they relate to anything to be done or complied with by the Insured and the truth of the statements and answers in the said proposal shall be conditions precedent to any liability of the Company to make any payment under this policy.
- 4. The Insured shall give notice in writing to the Company as soon as possible after the occurrence of any accident with full particulars thereof. Every letter, claim, writ, summons and/or process shall be notified or forwarded to the Company immediately on receipt. Notice shall also be given in writing to the Company immediately the Insured shall have knowledge of any impending prosecution or inquest in connection with any accident for which there may be liability under this policy. No admission, offer, promise, payment or indemnity shall be made or given by or on behalf of the Insured without the written consent of the Company which shall be entitled if it so desires to take over and conduct in the name of the Insured the defence or settlement of any claim or to prosecute in the name of the Insured for its own benefit any claim for indemnity or damages or settlement of any claim or to prosecute in the name of the Insured for its own benefit any claim for indemnity or damages or otherwise and shall have full discretion in the conduct of any proceedings and in the settlement of any claim. The Insured shall give all such information and assistance as the Company may require.
- 5. If any part of the premium or renewal premium is calculated on estimates furnished by the Insured, the Insured shall keep an accurate record containing all particulars relative thereto and shall at all times allow the Company to inspect such record. The Insured shall within one month from the expiry of each period of insurance furnish to the Company such particulars and information as the Company may require. The premium for such period shall thereupon be adjusted and the difference paid by or allowed to the Insured as the case may be.
- 6. The Insured shall if required by the Company produce or give access to any property alleged to be damaged and the Insured shall be bound to satisfy the Company by such reasonable evidence as the Company may require that the loss or damage in respect of which a claim is made has actually arisen from a risk insured against.
- 7. The Insured shall exercise reasonable care that only competent employees are employed and shall take all reasonable steps to prevent accidents and to comply with all statutory or other obligations and regulations imposed by any Authority and shall maintain the Premises and all ways, works, machinery and plant in sound condition. In the event of the discovery of any defect or danger the Insured shall forthwith cause such defect or danger to be made good or remedied and in the meantime shall cause such additional precautions to be taken as circumstances may require.
- 8. If at the time any claim arises under this policy there be any other insurance covering the same liability the Company shall not be liable to pay or contribute more than its ratable proportion of any such claim and costs and expenses in connection therewith.
- 9. In correction with any claim or claims against the Insured arising out of one occurrence or all occurrences of a series consequent on or attributable to one source or original cause the Company may at any time pay to the Insured the amount of the Limit of Indemnity (after deduction of any sum or sums already paid as compensation) or any lesser amount for which any such claim or claims can be settled and upon such payment the Company shall relinquish conduct and control of and be under no further liability under this policy in connection with such claim or claims except for costs and expenses recoverable from the Insured or incurred with the written consent of the Company in respect of matters prior to the date of such payment.
- 10. The insurance by this policy may be cancelled by the Company at any time by seven days' notice by registered letter to the Insured's last known address and in such event the Company will return in respect of the unexpired period a pro rata portion of the premium.
- 11. All differences arising out of this Policy shall be determined by arbitration in accordance with the Arbitration Ordinance as amended from time to time. If the parties fail to agree upon the choice of arbitrator, then the choice shall be referred to the Chairman for the time being of the Hong Kong International Arbitration Centre. It is expressly stipulated that it shall be a condition precedent to any right of action or suit upon this Policy that an arbitration award shall be first obtained. If the Company shall disclaim liability to the Insured for any claim hereunder and such claim shall not within twelve calendar months from the date of such disclaimer have been referred to arbitration under the provisions herein contained then the claim shall for all purposes be deemed to have been abandoned and shall not thereafter be recoverable hereunder.

2 Jacket/PL/31 Mar 2022



中國平安保險(香港)有限公司 China Ping An Insurance (Hong Kong) Co., Ltd. 香港九龍觀塘海濱道123號綠景NEO 19樓1901A室 1901A, 19/F, NEO, 123 Hoi Bun Road, Kwun Tong, Kowloon, Hong Kong

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Industries, Seepage, Pollution and Contamination Exclusion Clause

This insurance does not cover any liability for:

- (a) Personal Injury or Bodily Injury or loss of, damage to or loss of use of property directly or indirectly caused by seepage, pollution or contamination, provided always that this paragraph (a) shall not apply to liability for Personal Injury or Bodily Injury or loss of or physical damage to or destruction to tangible property, or loss of use of such property damaged or destroyed, where such seepage, pollution or contamination is caused by a sudden, unintended and unexpected happening during the period of this insurance.
- (b) The cost of removing, nullifying or cleaning-up seeping, polluting or contaminating substances unless the seepage pollution or contamination is caused by a sudden, unintended and unexpected happening during the period of this insurance.
- (c) Fines, penalties, punitive or exemplary damages

This Clause shall not extend this insurance to cover any liability which would not have been covered under this insurance had this clause not been attached.

Infectious Disease Exclusion

This policy shall exclude any claim in respect of death, bodily injury, illness of any person or damage to property arising directly or indirectly out of or caused by or in connection with infectious or contagious disease of any kind.

It is further understood that the Company shall not be liable for

- i) any payment for the investigation or defence of any loss
- ii) any cost or extra expense incurred

in relation to any kind of infectious or contagious disease either.

Subject otherwise to the terms, exceptions and conditions of this policy.

Terrorism and Computer Risk Exclusion Clauses

War and Terrorism Exclusion Endorsement

Notwithstanding any provision to the contrary within this insurance or any endorsement thereto it is agreed that this insurance excludes loss, damage, cost or expenses of whatsoever nature directly or indirectly caused by, resulting from or in connection with any of the following regardless of any other cause or event contributing concurrently or in any other sequence to the loss:

- (1) war, invasion, acts of foreign enemies, hostilities or warlike operations (whether war be declared or not), civil war, rebellion, revolution, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power, or
- (2) any act of terrorism.
 - For the purpose of this endorsement an act of terrorism means an act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public, or any section of the public, in fear.

This is endorsement also excludes loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any action taken in controlling, preventing, suppressing or in any way relating (1) and/or (2) above.

If the Underwriters allege that by reason of this exclusion, any loss, damage, cost or expense is not covered by this insurance the burden of proving the contrary shall be upon the Assured.

In the event any portion of this endorsement is found to be invalid or unenforceable, the remainder shall remain in full force and effect.

IT Clarification Clause

Property damage covered under this Agreement shall mean physical damage to the substance of property.

Physical damage to the substance of property shall not include damage to data or software, in particular any detrimental change in date, software or computer programs that is caused by a deletion, a corruption or a deformation of the original structure.

Consequently the following are excluded from this Agreement.

- (A) Loss of or damage to data or software, in particular any detrimental change in data, software or computer programs that is caused by a deletion, a corruption or a deformation of the original structure, and any business interruption losses resulting from such loss or damage.
 - Notwithstanding this exclusion, loss of or damage to data or software which is the direct consequence of insured physical damage to the substance of property shall be covered.
- (B) Loss of damage resulting from an impairment in the function, availability, range of use or accessibility of data, software or computer programs, and any business interruption losses resulting from such loss or damage.

3

Terrorism Exclusion Clause for Contamination And Explosive

It is agreed that, regardless of any contributory causes, this insurance does not cover any loss, damage, cost or expenses directly or indirectly arising out of

- a) Biological or chemical contamination
- b) Missiles, bombs, grenades, explosives

due to any act of terrorism.

For the purposes of the endorsement an act of terrorism means an act, including but not limited to the use of force or violence and/or threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organization(s) or government(s), committed for political, religious, ideological, or ethnic purposes or reasons including the intention to influence any government and/or to put the public, or any section of the public, in fear.

For the purpose of a) "contamination" means the contamination, poisoning, or prevention and/or limitation of the use of objects due to the effects of chemical and/or biological substances.

If the insurer alleges that by reason of this exclusion, any loss, damage, cost or expense is not covered by this insurance the burden of proving the contrary shall be upon the Insured.

Toxic Mold Exclusion

This policy does not insure loss or damage by mold, moss mildew, fungi, spores, bacterial infestation or any similar organism and wet or dry rot, whether directly or indirectly the result of a covered peril. This includes, but is not limited to, the cost for investigation, testing, remediation services, extra expense or business interruption. Such loss is excluded regardless of any other cause or event that continues concurrently or in any sequence to the loss. If loss otherwise covered by this Policy occurs and the cost of removal of debris is increased due to the presence of mold, moss, fungi, bacterial infestation, wet or dry rot and extremes of humidity, this Policy will only be liable for the costs of debris removal which would have been incurred had no such factors been present in, on or about the covered property to be removed.

Total Asbestos Exclusion Clause

It is hereby understood and agreed that this contract shall not apply to and does not cover any actual or alleged liability whatsoever for any claim or claims in respect of loss or losses directly or indirectly arising out of, resulting from or in consequence of asbestos in whatever form or quantity.

Year 2000 Exclusion Clause

Memorandum

For the purposes of this Memorandum the expression Computer Equipment shall mean any computer or other equipment or system for processing, storing or retrieving data and shall include but shall not be limited to any computer hardware, firmware or software, media, microchip, integrated circuit or similar device.

This Policy does not cover any loss damage or liability of whatsoever nature directly or indirectly caused by contributed to by or arising from the failure or inability of any Computer Equipment whether the property of the Insured or not and whether occurring before during or after the year 2000.

- i) correctly to recognize any date as its true calendar date.
- ii) to capture save or retain or correctly to manipulate interpret or process any data or information or command or instruction as a result of treating any date otherwise than as its true calendar date.
- iii) to capture save or retain or correctly to process any data as a result of the operation of any command which has been programmed into any Computer Equipment being a command which causes the loss of data or the inability to capture save or retain or correctly to process such data on or after any date.

Sanction Limitation And Exclusion Clause

The Company shall not be deemed to provide cover and shall not be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose the Company to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom, United States of America, The People's Republic of China / Hong Kong SAR or any jurisdiction or regulation or specific national law applicable to the Company or the Company's reinsurers panel.

Rights of Third Parties Exclusion Clause

Any person or entity who is not a party to this policy shall have no rights under the Contracts (Rights of Third Parties). Ordinance (Cap 623 of the Laws of Hong Kong) to enforce any terms of this policy..

CYBER RISK EXCLUSION CLAUSE LMA5411

- 1. Notwithstanding any provision to the contrary within this insurance agreement or any endorsement thereto, this insurance agreement excludes any:
- 1.1 Cyber Loss;



中國平安保險(香港)有限公司 China Ping An Insurance (Hong Kong) Co., Ltd.

香港九龍觀塘海濱道123號綠景NEO 19樓1901A室 1901A, 19/F, NEO, 123 Hoi Bun Road, Kwun Tong, Kowloon, Hong Kong

1.2 loss, damage, liability, cost or expense of whatsoever nature directly or indirectly caused by, contributed to by, resulting from, arising out of or in connection with any loss of use, reduction in functionality, repair, replacement, restoration or reproduction of any Data, including any amount pertaining to the value of such Data;

regardless of any other cause or event contributing concurrently or in any other sequence thereto.

If the Insurer allege that by reason of this exclusion any loss, damage, liability, claim, cost or expense sustained by the Company is not covered by this insurance agreement, the burden of proving the contrary shall be upon the Company.

Definitions

- Cyber Loss means any loss, damage, liability, claim, cost or expense of whatsoever nature directly or indirectly caused by, contributed to by, resulting from, arising out of or in connection with any Cyber Act or Cyber Incident, including, but not limited to, any action taken in controlling, preventing, suppressing or remediating any Cyber Act or Cyber Incident.
- 4. Cyber Act means an unauthorized, malicious or criminal act or series of related unauthorized, malicious or criminal acts, regardless of time and place, or the threat or hoax thereof involving access to, processing of, use of or operation of any Computer System.
- 5. Cyber Incident means:
- 5.1 any error or omission or series of related errors or omissions involving access to, processing of, use of or operation of any Computer System; or
- 5.2 any partial or total unavailability or failure or series of related partial or total unavailability or failures to access, process, use or operate any Computer System.
- Computer System means:
- 6.1 any computer, hardware, software, communications system, electronic device (including, but not limited to, smart phone, laptop, tablet, wearable device), server, cloud or microcontroller including any similar system or any configuration of the aforementioned and including any associated input, output, data storage device, networking equipment or back up facility.
- 7. Data means information, facts, concepts, code or any other information of any kind that is recorded or transmitted in a form to be used, accessed, processed, transmitted or stored by a Computer System.

5



中國平安保險(香港)有限公司 China Ping An Insurance (Hong Kong) Co., Ltd. 香港九龍觀塘海濱道123號綠景NFO 19樓1901A室

1901A, 19/F, NEO, 123 Hoi Bun Road,

Privacy Policy and Personal Information Collection Statement ("PICS")

China Ping An Insurance (HK) Co., Ltd (referred to hereinafter as the "Company") recognises its responsibilities in relation to the collection, holding, processing, use and/or transfer of personal data under the Personal Data (Privacy) Ordinance (Cap. 486) ("PDPO"). Personal data will be collected only for lawful and relevant purposes and all practicable steps will be taken to ensure that personal data held by the Company is accurate. The Company will take all practicable steps to ensure security of the personal data and to avoid unauthorised or accidental access, erasure or other use.

Please note that if you do not provide us with your personal data, we may not be able to provide the information, products or services you need or process your request

PURPOSES FOR COLLECTING PERSONAL DATA 1.

From time to time it is necessary for the Company to collect your personal data which may be used, stored, processed, transferred, disclosed or shared by us for the purposes ("Purposes") of the

- offering, providing and marketing to you the products/services of the Company, other companies of the Ping An Group ("our affiliates") or our business partners (please see further details in "Use and provision of personal data in direct marketing"), and i) administering, maintaining, managing and operating products/services;
- processing and evaluating any applications or requests made by you ii)
- for products/services offered by the Company and our affiliates; providing subsequent services to you, including but not limited to arranging contract of insurance, administering the policies issued, iii) requests for addition, alternation or deletion of insurance benefits or insured members, setting up of direct debit facilities as well as cancellation, renewal, or reinstatement of insurance policies.
- iv) any purposes in connection with any claims made by or against or otherwise involving you in respect of any products/services provided by the Company and/or our affiliates, including but not limited to investigation, processing, adjudicating and defending
- v) detecting and preventing fraud (whether or not relating to the products/services provided by the Company and/or our affiliates);
- designing products/services for customers; vi) vii)
- conducting market research for statistical or other purposes; matching any data held which relates to you from time to time for viii)
- any of the purposes listed herein; ix) making disclosure as required by any applicable law, rules,
- regulations, codes of practice or guidelines or to assist in law enforcement purposes, investigations by police or other government or regulatory authorities in Hong Kong or elsewhere; conducting identity and/or credit checks and/or debt collection; complying with the laws of any applicable jurisdiction;
- xi)
- carrying out other services in connection with the operation of the xii) Company's business; and
- xiii) other purposes directly relating to any of the above.

TRANSFER OF PERSONAL DATA

Personal data will be kept confidential but the Company may, for the purposes set out in the above, transfer your personal data to:

- i) any of our affiliates, any person associated with the Company, any reinsurance company, claims investigation company, your broker, industry association or federation, financial institution in Hong Kong or elsewhere and in this regard you consent to the transfer of your data outside of Hong Kong;
- ii) any person (including private investigators) in connection with any claims made by or against or otherwise involving you in respect of any products/services provided by the Company and/or our affiliates;
- iii) any agent, contractor or third party who provides administrative, technology or other services (including direct marketing services) to the Company and/or our affiliates in Hong Kong or elsewhere and who has a duty of confidentiality to the same;
- iv) credit reference agencies or, in the event of default, debt collection agencies:
- any actual or proposed assignee, transferee, participant or sub-participant of our rights or business; v)
- any government department or other appropriate governmental or vi) regulatory authority in Hong Kong or elsewhere; and.
- vii) the following persons who may collect and use the data only as reasonably necessary to carry out any of the Purposes specified above: adjusters and surveyors, agents and brokers, employers, health care professionals, hospitals, accountants, financial advisors, solicitors, organisations that consolidate claims and underwriting information for the insurance industry, fraud prevention organisations, other insurance companies (whether directly or through fraud prevention organisation or other persons named in this paragraph), the police and databases or registers (and their operators) used by the insurance industry to analyse and check data provided against existing data.

Transfer of your personal data will only be made for one or more of the Purposes specified above. Such information may be transferred to a place outside Hong Kong.

For our policy on using your personal data for marketing purposes, please see the section below "Use and provision of personal data in direct marketing"

Our website will record your visit to analyse the number of visitors and general usage situation, and some data will be collected through "Cookies". Cookies are a small piece of data file which can automatically install in the web browser of visitors computers for future searching. Cookies can enhance the website usage through your storage of individual preferences, and to provide you better online experience. Cookies is a collection of nameless collective statistical data, it does not include names or addresses or allow third parties to access your data through telephone, email or other ways. Most browsers have preset cookies functions. If you want to close cookies function or get notification before using Cookies, you can change your browser settings. However, this change may disable you to enter all interfaces of our website.

3. USE OF PERSONAL DATA IN DIRECT MARKETING

The Company intends to:

- use your name, contact details, products and services portfolio information, transaction pattern and behaviour, financial background and demographic data held by the Company from time to time for direct marketing;
- ii) conduct direct marketing (including but not limited to providing reward, loyalty or privileges programmes) in relation to the following classes of products and services that the Company, our affiliates, our co-branding partners and our business partners may offer:
 - insurance, banking, provident fund or scheme, financial services, securities and related products and services;
- products and services on health, wellness and medical, food and beverage, sporting activities, membership, entertainment, spa and similar relaxation activities, travel and transportation, household, apparel, education, social networking, media and car related services
- iii) the above products and services may be provided by the Company and/or:
 - any of our affiliates;
 - third party financial institutions;
 - the business partners or co-branding partners of the Company and/or
 - affiliates providing the products and services; third party reward, loyalty or privileges programme providers supporting the Company or any of the above listed entities.
- in addition to marketing the above products and services, the Company also intends to provide the data described in (i) above to all and or any of the persons described in (iii) above for use by them in marketing those products and services, and the Company requires your written consent (which includes an indication of no objection for that purpose);

Before using your personal data for the purposes and providing to the transferees set out above, the Company must obtain your consent, and only after having obtained such consent, may use and provide your personal data for any promotional or marketing purpose.

You may in future withdraw your consent to the use and provision of your personal data for direct marketing.

If you wish to withdraw your consent, please inform us in writing to the address in the section on "Access and Correction of Personal Data".

ACCESS AND CORRECTION OF PERSONAL DATA

In accordance with the Ordinance, you have the right to check whether the Company holds personal data about you and if the Company holds such data, and to require the Company to provide a copy of such data (data access right) and to correct the data which is inaccurate. Requests for access and corrections or for information regarding policies and practices and kinds of data held by the Company should be made in writing to the Personal Data Privacy Officer of the Company at the following address or fax number:

China Ping An Insurance (HK) Co., Ltd. Personal Data Privacy Officer 1901A, 19/F, NEO, 123 Hoi Bun Road, Kwun Tong, Kowloon Fax: (852) 2802 0018

The Company has the right to charge a reasonable administrative fee for the processing of any data access request.

The Company retains the right to change the PICS without prior notice.

In the event of any discrepancies between the English and Chinese versions of the PICS, the English version shall prevail. For more details, please visit http://www.pingan.com.hk/about/privacy/lang/en

中国平安 PING AN

金融·科技

中國平安保險(香港)有限公司 China Ping An Insurance (Hong Kong) Co., Ltd.

香港九龍觀塘海濱道123號緑景NEO 19樓1901A室 1901A, 19/F, NEO, 123 Hoi Bun Road, Kwun Tong, Kowloon, Hong Kong

私隱政策及收集個人資料聲明(「本聲明」)

中國平安保險(香港)有限公司(下稱"本公司")明白其就《個人資料(私隱)條例》(香港法例第 486 章) ("條例")收集、持有、處理、使用和/或轉移個人資料所負有的責任。本公司僅將為合法和相關的目的收集個人資料,並將採取一切切實可行的步驟,確保本公司所持個人資料的準確性。本公司將採取一切可行的步驟,確保個人資料的安全性,及避免發生未經授權或意外而擅自取得、刪除或另行使用個人資料的情況。

敬請注意,如果閣下不向本公司提供閣下的個人資料,我們可能無法提供閣下所需的資料、產品或服務,或無法處理閣下的要求。

1. 個人資料收集目的

本公司不時有必要收集閣下的個人資料,並可能就下列各項目的有關目的(目的)而供本公司使用、存儲、轉移、披露或共享該等個人資料:

- i) 向閣下推介、提供和營銷本公司、平安集團的其他公司("平安關聯方")或本公司的商業合作夥伴之產品/服務,以及提供、維持、管理和操作該等產品/服務;
- ii) 處理和評估閣下就本公司及平安關聯方所提供之產品/服務提出的任何申請或要求;
- iii) 向閣下提供後續服務,包括但不限於處理保單、管理已發出的保單、要求增加、更改或刪除保障項目或受保成員,訂立直接付款安排及保單取消、更新或復效申請;
- iv) 與就本公司和或平安關聯方提供的任何產品/服務而由閣下或 針對閣下提出的或者其他涉及閣下的任何索賠相關的任何目 的,包括索賠調查、處理、判定保險索償及就索償抗辯;
- v) 偵測和防止欺詐行為(無論是否與就由本公司及或平安關聯方 提供的產品/服務有關);
- vi) 為客戶設計產品/服務;
- vii) 為統計或其他目的進行市場研究;
- viii) 不時就本條款所列的任何目的核對所持有的與閣下有關的任何資料:
- ix) 作出任何適用法律、規則、規例、實務守則或指引所要求的披露或協助在香港或香港以外其他地方的警方或其他政府或監管機構執法及進行調查;
- x) 進行身份和或信用核查和/或債務追收;
- xi) 遵守任何適用的司法管轄區的法律;
- xii) 開展與本公司業務經營有關的其他服務;及
- xiii) 與上述任何目的直接有關的其他目的。

2. 個人資料的轉移

存於本公司的個人資料會保密,但本公司可能會向以下各方透露該 等資料作本聲明上述所列出的用途:

- i) 位於香港或香港以外其他地方的任何平安關聯方、本公司的任何相關聯人士、任何再保險公司、索賠調查公司、閣下之保險經紀、行業協會或聯會或金融機構,以及就此方面而言,閣下同意將閣下的資料轉移至香港境外;
- ii) 與就本公司和/或平安關聯方提供的任何產品/服務而由閣下或 針對閣下提出的或者其他涉及閣下的任何索賠相關的任何人士 (包括私家值探);
- iii) 在香港或香港以外其他地方向本公司和/或平安關聯方提供行政,技術或其他服務(包括直接促銷服務)並對個人資料負有保密義務的任何代理、承包商或第三方;
- iv) 信貸資料機構或(在出現拖欠還款的情況下)追討欠款公司;
- v) 本公司權利或業務的任何實際或建議的承讓人、受讓方、參與 者或次參與者;
- vi) 在香港或香港以外其他地方的任何政府部門或其他適當的政府 或監管機關;及

閣下的個人資料將僅為上文中規定的個人或多個有關目的而被轉移。該等資料可能被轉移至香港境外。

如欲了解本公司為促銷目的使用閣下的個人資料的政策,請參閱下文 "在直接促銷中使用及將其個人資料提供予其他人士"部份。

閣下到訪本網站時,網站會作紀錄,以分析網站的訪客人數及一般使用狀況,而當中部份資料將透過「Cookies」方式收集。Cookies是載有小量資料的檔案,自動儲存於訪客所用電腦內安裝的互聯網瀏覽器,可供本網站日後檢索。Cookies有助加強網站用途,透過儲存閣下對網站個別版面的喜好,以便我們為閣下營造更理想的線上體驗。Cookies 收集的是不記名的集體統計資料,並不包括姓名或地址或能讓他人透過電話、電郵或任何其他途徑聯絡閣下的資料。大部分瀏覽器版本均預設啟動 Cookies的功能,如閣下欲關閉 Cookies或於使用 Cookies的功能前獲得通知,可更改瀏覽器的設定,但更改後閣下未必能進人本網站的所有版面。

3. 在直接促銷中使用個人資料

本公司有意:

- i) 使用本公司不時持有的閣下的姓名、聯絡資料、產品及服務的 組合資料、交易模式及行為、財政背景及人口統計數據以進行 直接促銷;
- ii) 就本公司,平安關聯方,本公司合作品牌夥伴及商業合作夥伴 可能提供關於下列類別的服務及產品而進行直接促銷(包括但 不限於提供獎賞、客戶或會員或優惠計劃):
 - a. 保險、銀行、公積金或公積金計劃、金融服務、證 券和相關產品及服務;
 - b. 健康、保健及醫療、餐飲、體育運動及會員服務、 娛樂、健身浴或類似的休閒活動、旅遊及交通、家 居、服裝、教育、社交網絡、媒體的汽車有關服務;
- iii) 以上服務及產品將會由本公司及或以下機構提供:
 - a. 任何平安關聯方;
 - b. 第三方金融機構;
 - c. 本公司或平安關聯方的商業合作夥伴或合作品牌夥 伴:
 - d. 向本公司或任何以上所列機構提供支援的第三方獎 賞、客戶或會員或優惠計劃提供者;
- iv) 除由本公司促銷上述服務及產品外,本公司亦有意將上文(i) 所述的資料提供予上文 (iii) 段部份所述的全部或任何人士,以供該等人士在促銷該等服務及產品中使用,而本公司為此目的須獲得客戶書面同意(包括表示不反對)。

在使用閣下的個人資料作上述所述的目的或提供予上文所述的人士之前,本公司須得到閣下的同意,及只在獲得閣下的同意後方可使用閣下的個人資料及提供予其他人士作任何推廣及促銷用途。

閣下日後可撤回閣下的同意,請發信至下文"個人資料的查閱及更正權利"部份所列的地址通知本公司。

4. 個人資料的查閱及更正權利

根據條例規定,閣下有權查詢本公司是否持有閣下的個人資料及要求索取該等資料的複本(查閱資料要求),並要求本公司就不準確的資料作出更正。閣下如欲行使有關權利,請以書面形式經以下聯絡方法向本公司的個人資料保障主任提出:

中國平安保險(香港)有限公司

個人資料私隱主任

香港九龍觀塘海濱道 123 號綠景 NEO 19 樓 1901A 室傳真: 2802 0018

根據條例,本公司有權就辦理任何查閱資料要求收取合理費用。

本公司保留修改本聲明的權利而不另行通知。

本聲明的中英文版本如有任何歧異或不一致,一概以英文版本為準。 英文版本可於本公司網頁瀏 覽 http://www.pingan.com.hk/about/privacy/lang/en。