

LANDLORD PROTECTOR INSURANCE POLICY

The proposal and declaration made by You shall be the basis of this contract. You are obliged to pay the premium stated in the Schedule as consideration for this insurance.

This Policy together with the enclosed Schedule and any Endorsements subsequently issued should be read as if they are one document and form the contract between You and Us. When it expires it may be renewed.

This Policy has been arranged on the basis of the information supplied by You to Us. It may be that We would decline your claim under this Policy if any statements or any part thereof made were not entirely truthful and frank.

Please examine this document and the Schedule, and if they do not meet your requirements, or if any information is not correctly stated, kindly return the documents at once to the office which issued them and ask for the corrections to be made.

Please do not hesitate to contact your insurance broker/agent or Us if You are in any doubt. We are always happy to assist on any insurance enquiries You may have.

DEFINITIONS

Certain words in the Policy have specific meanings. These meanings are given below. Whenever these words are used, this is what they mean.

"Building" means:-

The structure of the Insured Premises including:

- Landlord's fixtures and fittings,
- outbuildings used for domestic purposes,
- swimming pools, tennis hard courts, garden walls, patios, terraces, hedges, fences, gates, paths, drives but not retaining walls, foundations and drains.

"Contents" means:-

All Household Improvements, furnitures, fixtures and fittings, household appliances owned by You or for which You are legally responsible but excluding :

- a) motor vehicles (other than lawnmowers and pedestrian controlled gardening implements for home use only), motorcycles, caravans, trailers or their spare parts and accessories when on them;
- b) livestock, pets and animals;
- c) growing crops and plants;
- d) watercraft (other than hand-propelled), hovercraft, boats and outbound motors or their spare parts and accessories;
- e) aircraft or any aerial or spatial device and their accessories and spare parts including satellite antennae;
- f) mobile / portable radio telecommunication equipment (e.g. mobile / portable telephones and pagers), tablet computers;
- g) property in the course of removal or transit;
- h) cash, cheques, postal orders, bankers drafts, travel tickets, saving certificates, gift tokens and the like;
- i) Specially Held Items;
- j) Valuable Property;
- k) loss of or damage to films, tapes, cassettes, cartridges, discs or diskettes other than for their value as unused material, unless purchased pre-recorded when We will pay up to the market's latest price list;
- l) personal documents;
- m) Contents on roof or in open area.

"Eligible Household Appliances" means:-

Room air conditioners, refrigerators, washing machines, dehumidifiers, televisions, storage type electric water heaters, gas cookers and gas instantaneous water heaters.

"Energy Label Product" means:-

Any of the Listed Models of Prescribed Products as defined under the Energy Efficiency (Labelling of Products) Ordinance, Chapter 598 of the Laws of Hong Kong.

"Excess" means:-

The first amount of any claim which You must bear as You are not insured for this amount.

"Hong Kong" means:-

The territorial limits of the Hong Kong Special Administrative Region.

"Household Improvements" means:-

Improvements and betterments on fixtures and fittings made by You within the Insured Premises.

"Insured Premises" means:-

The private dwelling, house, apartment or flat solely for domestic use, being constructed of bricks, stone and concrete, roofed with concrete, located at the Situation stated in the Schedule.

"Landlord" means:-

The Insured named as the Landlord as specified in the Tenancy Agreement who leases the Insured Premises to the Tenant.

"Period of Insurance" means:-

The period specified in the Schedule for which We have agreed to accept and You have paid or agreed to pay the appropriate premium.

"Rent" means:-

The monthly rental as specified in the Tenancy Agreement, payable by the Tenant to the Insured in accordance with the terms and conditions of the Tenancy Agreement.

"Schedule" means:-

The document attached to this Policy containing details specific to You including your name, address, the Insured Premises and the Limit of Indemnity / Limit of Liability / Sum Insured.

"Specially Held Items" means:-

- a) Items which are held or used in connection with any profession, business or employment, or
- b) Items which are insured under a separate insurance policy.

"Tenancy Agreement" means:-

The written, duly stamped and enforceable tenancy agreement between the Insured as the Landlord and the Tenant in respect of the Insured Premises.

"Tenant" means:-

The person named as the Tenant as specified in the Tenancy Agreement who rents the Insured Premises from the Insured.

"Valuable Property" means:-

Jewellery, items of gold, silver or other precious metals, items of crystal and precious stones, collection of stamps, coins or medals, watches, photographic

equipment, binoculars, works of art, Chinaware, curios, furs, musical instruments (excluding pianos).

“We / the Company / Us” means:-
MSIG Insurance (Hong Kong) Limited.

“You / the Insured” means:-
The Insured named in the Schedule who is the Landlord leasing the Insured Premises for a rent and for whom this insurance has been arranged.

“Your Family” means:-
Your spouse and children normally living with You.

In this Policy, unless the context otherwise requires, the singular includes the plural and vice versa, and a reference to one gender includes a reference to the other gender.

CHANGES TO THIS POLICY

If We wish to change the terms of this Policy, We will advise You in writing at your last known address and the change(s) will take effect seven (7) days after the date of the advice.

SECTION 1 – CONTENTS AND LOSS OF RENT

1.1 CONTENTS

WHAT IS INSURED

We will cover You in respect of the insured Contents while in the Insured Premises against any unforeseen sudden accidental physical loss or damage unless the cause is specifically excluded.

WHAT IS NOT INSURED

We do not cover:

- 1) loss or damage caused by or resulting from or in connection with:
 - a) wear and tear;
 - b) mildew, rot, corrosion, rust, gradual deterioration;
 - c) insects, vermin;
 - d) cleaning, repairing, restoring;
 - e) scratching or denting;
 - f) domestic animals which the Tenant owns or are in his custody or control;
 - g) mechanical breakdown and/or malfunction of electrical appliances and computer equipment;
 - h) inherent fault or defective workmanship, defective material or design;
 - i) mysterious disappearance or unexplained loss;
 - j) deliberate, malicious or wilful acts committed by You, Your Family or the Tenant whether in connection with the execution of the obligations of the Tenancy Agreement or otherwise;
 - k) loss or damage to electrical equipment and wiring caused by artificially generated electrical current;
 - l) infidelity or dishonesty on the part of You, Your Family or any employees of You or Your Family;
 - m) landslip, subsidence or erosion;
 - n) settling or cracking of land resulting from earth movements or underground water pressure, shrinkage or expansion of foundations;
 - o) pressure waves caused by aircraft or other aerial devices;
 - p) seepage of water unless caused by typhoon, windstorm or rainstorm.
- 2) costs and expenses arising from loss or destruction or damage caused by pollution or contamination except destruction or damage to the property insured caused by pollution or contamination resulting from a peril hereby insured against.

BASIS OF SETTLEMENT OF CLAIMS

Settlement of claims may be made at our option by repair, reinstatement, payment or replacement as new. Unless separately shown with declared values in the Schedule, We will not pay more than:

- 1) HK\$15,000 any one piece, pair, set or collection of Contents, subject to the Limit of Indemnity as shown in the Schedule during each Period of Insurance;
- 2) HK\$50,000 in the aggregate in respect of Household Improvements during the Period of Insurance.

If an item is partially damaged and can be economically repaired, settlement of claims shall be made by repair.

If a damaged item can be repaired but the repair is not carried out, We will pay the reduction in the value of the item as a result of the loss or damage but not exceeding the estimated cost of repair.

If an item has been totally lost or destroyed or cannot be economically repaired, We will at our option replace such property with a new item of similar quality but not better or pay the cost of such replacement whichever is the less without any deduction for wear and tear or depreciation.

In case of loss of or damage to any item or items, whether specified or unspecified in the Schedule, which form(s) part of a pair, a set or a collection of the insured property, We will not be liable to pay more than the value of that part(s) lost or damaged regardless of any special value which the parts together may have as a pair, a set or a collection, and in any event not more than a proportionate part of the sum on the pair, set or collection. Under no circumstances such loss or damage shall be construed to mean total loss of the pair, the set or the collection.

We do not have to repair or replace your Contents exactly as they were but will ensure that they are reasonably comparable with their original condition as long as it is practicable to do so.

OTHER BENEFITS PROVIDED

1) LOCK

We will pay the reasonable costs incurred for the replacement and installation of locks or keys of windows, gate and external door of the Insured Premises with items that are similar but not better, following loss of or damage to locks or keys due to burglary or attempt theft subject to a maximum amount of HK\$5,000 during each Period of Insurance.

2) REMOVAL OF DEBRIS

We will cover the costs actually incurred with our prior written consent in the necessary removal of debris of Contents damaged and destroyed in the Insured Premises by any of the perils hereby insured against provided that such costs are not recoverable under any other policy of insurance.

We will not pay more than HK\$10,000 of each and every occurrence and in the aggregate during each Period of Insurance.

3) TEMPORARY REMOVAL

We will cover accidental loss of or damage to the Contents whilst temporarily removed from the Insured Premises to any other premises for cleaning, renovation, repair, modification, or dyeing within Hong Kong.

We will not pay more than HK\$50,000 of each and every occurrence and in the aggregate during each Period of Insurance.

4) LANDSLIP & SUBSIDENCE EXTENSION

This Policy is extended to cover:

loss of or damage to the Contents directly caused by subsidence of the site or landslip, occurring within the Period of Insurance stated in the Schedule but excluding:

- a) loss or damage occasioned by or through or in consequence directly or indirectly of any of the following occurrences:
 - i) Coastal erosion
 - ii) Heave
 - iii) Bedding down of structures or the settlement of made up ground within five (5) years of the completion of such works.
- b) loss of or damage to paths, drives, fences, gates, boundary and retaining walls caused by subsidence and/or landslide.
- c) unless otherwise specifically insured, the cost of removal of subsidence and/or landslide debris or the making good of the site following subsidence and/or landslide except in so far as is necessary to repair the Contents.
- d) loss or damage directly occasioned by or through defective design or workmanship or the use of defective materials.
- e) consequential loss or damage of any kind or description.
- f) the first HK\$10,000 or ten percent (10%) of each and every loss whichever is the greater occurring within each and every separate period of seventy-two (72) consecutive hours during the currency of this Policy.

WARRANTED:

- 1) You shall maintain the Insured Premises in sound repair and shall take all responsible steps to prevent damage from the perils covered hereby.
- 2) You shall maintain any man-made slope and retaining wall for which You are responsible in accordance with laws regulations codes and guides issued by the Hong Kong Government including the guideline stipulated in the GEOGUIDE 5 - GUIDE TO SLOPE MAINTENANCE published by the Geotechnical Engineering Office, Civil Engineering Department, Hong Kong.
- 3) You shall notify the Company immediately:
 - a) if any excavations are commenced beneath, around or in the vicinity of the Insured Premises. In such event the Company shall have the right to vary or cancel the cover provided under this Policy.
 - b) of the operation of an insured peril affecting any part of the site (whether or not the insured property is involved) or its nearby surroundings.

5) ALTERATIONS AND REPAIRS

Loss of or damage to the Contents as insured hereunder shall not be prejudiced by any alteration, repair, decoration, maintenance works carried out at the Insured Premises by You or any independent contractor called in by You, subject to the period of each such work not exceeding two (2) months and the contract value of each such work not exceeding HK\$100,000, otherwise prior notice thereof must be given to Us and We reserve our right to charge an additional premium in respect of the written permission for the mentioned work to be carried out at the Insured Premises.

Provided always that the above mentioned work must not be carried out if any alteration or removal of structural support of the Insured Premises is involved, unless approval is granted by the relevant authority and specially agreed by Us.

6) ECO LIVING COVERAGE

If any of the insured items under Section 1 of this Policy has been totally lost or destroyed or cannot be economically repaired, We will at our option replace such property with a new item of similar quality but not better or pay the cost of such replacement whichever is the less without any deduction for wear and tear or depreciation.

Under these circumstances, if such lost or damaged item is any of the Eligible Household Appliances and replaced with a new Energy Label

Product of identical or improved quality, We will pay an extra benefit of not more than ten percent (10%) of the purchase price of the replacing Energy Label Product with a minimum Grade 2 recognition under MEELS ("Mandatory Energy Efficiency Labelling Scheme"), subject to a maximum limit of HK\$1,000 during the Period of Insurance.

CONDITIONS

You shall maintain an updated inventory list of the Contents kept within the Insured Premises.

EXCESS

Unless specifically mentioned elsewhere herein under this Section, We will not be liable for:

- 1) the first HK\$1,000 or five percent (5%) of each and every loss whichever is the greater in respect of loss or damage caused by water.
- 2) the first HK\$500 of each and every loss by a cause other than as stated in 1) above.

LIMIT OF INDEMNITY

The maximum amount We will pay during the Period of Insurance is the Limit of Indemnity as shown in the Schedule and such amount is inclusive of all claim payment made under "Other Benefits Provided" as stated herein.

1.2 LOSS OF RENT

WHAT IS INSURED

We will indemnify You as the Landlord of the Insured Premises in respect of loss of Rent if:

- 1) the Insured Premises is rendered uninhabitable due to accidental loss of or damage to the Contents as insured by Section 1.1 of this Policy; or
- 2) access to the Insured Premises is prevented in consequence of damage to the properties in the vicinity of the Insured Premises, whether the Insured Premises shall be damaged or not; or
- 3) the Tenant dies due to murder or suicide as confirmed by the police; or
- 4) the Tenant fails to pay the Rent in accordance with the terms and conditions of the Tenancy Agreement against which You have
 - a) taken legal action; and
 - b) obtained court judgement against the Tenant in respect of the outstanding Rent; and
 - c) failed to receive the outstanding Rent within one (1) month after the court judgment is handed down.

WHAT IS NOT INSURED

We do not cover any loss:

- 1) caused by or arising from any reckless, wilful, malicious, criminal or unlawful act of You, Your Family, or the Tenant whether in connection with the execution of the obligations of the Tenancy Agreement or otherwise;
- 2) in connection with any interest payable by the Tenant as a result of late payment of Rent;
- 3) if the Tenancy Agreement has been cancelled or terminated either by You or the Tenant;
- 4) arising directly or indirectly from the order of any government or authority in Hong Kong;
- 5) in respect of Section 1.2(3) above, if
 - a) the Tenant dies due to murder or suicide whilst engaging in the service or duty with the police or any armed force or the like;
 - b) there are more than one named Tenants as stated in the Tenancy Agreement unless all Tenants die due to the causes as specified;
- 6) if the loss of Rent represents an amount less than one (1) month's Rent.

CONDITIONS

- 1) We will pay the actual loss of Rent incurred by You after deducting the security deposit paid to You as stated in the Tenancy Agreement.

- 2) It is a condition precedent to our liability that You shall:
- a) observe and comply with all terms and conditions as stated in the Tenancy Agreement; and
 - b) maintain a full rental record including copies of rental receipts issued to the Tenant; and
 - c) pursue recovery of Rent in arrears by serving notices and taking all actions as necessary to demand payment from the Tenant in a timely manner.

LIMIT OF INDEMNITY

The maximum amount We will pay during the Period of Insurance is limited to HK\$80,000 or a maximum of three (3) months' Rent, whichever is the less and the amount recoverable under Section 1.2(4) is subject to a further sub-limit of HK\$20,000 in the aggregate during the Period of Insurance.

SECTION 2 - PROPERTY OWNER'S LIABILITY

WHAT IS INSURED

We will indemnify You against all sums for which You become legally liable as the owner of the Insured Premises in respect of:

- a) accidental death or bodily injury including illness of any person
- b) accidental loss of or damage to property

occurring during the Period of Insurance and within Hong Kong.

We will also pay the legal costs and expenses recoverable by any claimant from You and all costs and expenses incurred with our written consent.

WHAT IS NOT INSURED

We do not cover any liability in respect of:

- 1) bodily injury to You or Your Family or any person in the service of You;
- 2) loss of or damage to property belonging to or in the custody or control of You or Your Family or any person in the service of You;
- 3) the ownership, occupation or use of any land or building other than the Insured Premises specified in the Schedule;
- 4) loss of or damage to property being that part of the property or building on which You or any employee or agent of You is or has been working if such damage is caused directly by the process of treatment, alteration, repair or construction of that part of the property or building;
- 5) any agreement to make payment by way of indemnity or otherwise unless such liability would have attached in the absence of such agreement;
- 6) the exercise of any business, trade, profession or employment;
- 7) the ownership, possession, driving or use of mechanically-propelled vehicles, aircrafts or watercrafts;
- 8) the ownership, use or possession of any animals other than domestic dogs or cats;
- 9) personal injury or bodily injury or loss of, damage to, or loss of use of property directly or indirectly caused by seepage, pollution or contamination;
- 10) the cost of removing, nullifying or cleaning-up seeping, polluting or contaminating substances;
- 11) fines, penalties, punitive or exemplary damages;
- 12) the carrying out of alterations, additions, repairs, pest control, disinfection or home cleaning by independent contractor(s) at the Insured Premises, unless:
 - a) the period of each such work does not exceed two (2) months; and
 - b) the contract value of each such work does not exceed HK\$100,000; and
 - c) the amount of any exterior works which form part of such work does not exceed twenty percent (20%) of the total contract value;
- 13) a breach of any duty imposed by law in relation to
 - a) any building within the meaning of the Buildings Ordinance (Cap. 123 of the Laws of Hong Kong) erected in contravention of that Ordinance; or

- b) any building works, or street works, carried out in contravention of the Buildings Ordinance (Cap.123 of the Laws of Hong Kong);
- 14) any claim or loss arising out of any activities and/or business conducted and/or transacted via the Internet, Intranet, Extranet and/or via your own website, Internet site, web address and/or via the transmission of electronic mail or documents by electronic means;
- 15) any claim and loss based upon, arising out of, directly or indirectly resulting from or in consequence of, or any way involving:
 - a) asbestos, or
 - b) any actual or alleged asbestos related injury or damage involving the use, presence, existence, detection, removal, elimination or avoidance of asbestos or exposure or potential exposure to asbestos.

EXCESS

We will not be liable for the first HK\$3,000 or ten percent (10%) of the adjusted loss whichever is the greater in respect of each and every loss of or damage to third party properties caused by water.

LIMIT OF LIABILITY

Unless specifically mentioned, regardless of the number of persons and/or organizations who are insured under this Section ("the Insured") and regardless of the number of claims made against one or more of the Insured, our liability under this Section for all sums inclusive for all legal costs and expenses payable arising out of one occurrence or series of occurrences consequent on one source or original cause will not be more than the Limit of Liability as stated in the Schedule.

We may in connection with any one claim or number of claims arising out of one occurrence pay to You the Limit of Liability (after deduction of any sum or sums already paid as compensation) or any less amount for which such claim or claims can be settled and thereafter We shall be under no further liability under this section in connection with such claim or claims except for costs and expenses of litigation recoverable or incurred in respect of the conduct of such claim or claims prior to the date of such payment.

SECTION 3 – BUILDING (OPTIONAL)

WHAT IS INSURED

We will cover You against any unforeseen sudden accidental physical loss of or damage to your Building unless the cause is specifically excluded.

WHAT IS NOT INSURED

We do not cover:

- 1) loss of or damage to Your Building caused by, arising from or in connection with:
 - a) wear and tear;
 - b) mildew, rot, corrosion, rust, gradual deterioration;
 - c) insects, vermin;
 - d) domestic animals which the Tenant owns or are in his care, custody, or control;
 - e) inherent fault or defective workmanship, defective material or design;
 - f) loss or damage to electrical equipment and wiring caused by artificially generated electrical current;
 - g) mechanical breakdown and/or malfunction of electrical appliances and computer equipment;
 - h) alterations or repairs involving the removal of structural support;
 - i) mysterious disappearance or unexplained loss;
 - j) deliberate, malicious or wilful acts committed by You, Your Family or the Tenant whether in connection with the execution of the obligations of the Tenancy Agreement or otherwise;
 - k) landslip, subsidence or erosion;
 - l) settling or cracking of land resulting from earth movements or underground water pressure, shrinkage or expansion of foundation;
 - m) pressure waves caused by aircraft or other aerial devices.

- 2) costs and expenses arising from loss or destruction or damage caused by pollution or contamination except destruction or damage to the property insured caused by pollution or contamination resulting from a peril hereby insured against.

AVERAGE CLAUSE

In the event of under-insurance where the Sum Insured is less than eighty percent (80%) of the full rebuilding costs at the time of loss or damage, the amount payable by Us is the proportion which the Sum Insured bears to the total current rebuilding costs of the Insured Premises so insured as at the time of the loss. You are considered as being your own insurer for such under-insurance and bear a rateable proportion of the loss.

BASIS OF SETTLEMENT OF CLAIMS

We will pay the costs actually incurred to rebuild or repair your Building to the same condition and extent it was when new. We will use building materials and construction methods which are commonly used at the time.

We will also pay:

- a) any additional amount of costs for making the changes to comply with the Government or local by-laws requirements;
- b) architects, engineers and surveyors fees in respect of the rebuilding or repairs where authorised by Us;
- c) the costs to demolish and remove the debris.

However, We will not pay for:

- a) fees exceeding those authorised under the scale of the various Institutions and/or Bodies regulating such fees prevailing at the time of the destruction or damage;
- b) costs incurred in complying with Regulations under which notice has been served upon You prior to the loss or damage, or in respect of undamaged portions of your Building.

You must ensure that any repairs or works which We have approved are carried out promptly.

If You do not rebuild or repair your Building, We will only pay You the indemnity value immediately before the loss, and the reasonable costs of demolition and removal of debris.

If the Building is mortgaged, payment in respect of any loss will be made to the mortgagee whose receipt will discharge Us completely.

We have the option of making a cash payment to You or paying the cost of the actual repairs or rebuilding.

OTHER BENEFITS PROVIDED

1) LANDSLIP & SUBSIDENCE EXTENSION

This Policy is extended to cover:

loss of or damage to your Building directly caused by subsidence of the site or landslip, occurring within the Period of Insurance stated in the Schedule but excluding:

- a) loss or damage occasioned by or through or in consequence directly or indirectly of any of the following occurrences:
 - i) Coastal erosion
 - ii) Heave
 - iii) Bedding down of structures or the settlement of made up ground within five (5) years of the completion of such works.
- b) loss of or damage to paths, drives, fences, gates, boundary and retaining walls caused by subsidence and/or landslip.
- c) unless otherwise specifically insured, the cost of removal of subsidence and/or landslip debris or the making good of the site following subsidence and/or landslip except in so far as is necessary to repair your Building.
- d) loss or damage directly occasioned by or through defective design or workmanship or the use of defective materials.

- e) consequential loss or damage of any kind or description.
- f) the first HK\$10,000 or ten percent (10%) of each and every loss, whichever is the greater, as ascertained after the application of any condition of average and occurring within each and every separate period of seventy-two (72) consecutive hours during the currency of this Policy.

WARRANTED:

- 1) You shall maintain your Building in sound repair and shall take all responsible steps to prevent damage from the perils covered hereby.
- 2) You shall maintain any man-made slope and retaining wall for which You are responsible in accordance with laws regulations codes and guides issued by the Hong Kong Government including the guideline stipulated in the GEOGUIDE 5 - GUIDE TO SLOPE MAINTENANCE published by the Geotechnical Engineering Office, Civil Engineering Department, Hong Kong.
- 3) You shall notify the Company immediately:
 - a) if any excavations are commenced beneath, around or in the vicinity of your Building. In such event the Company shall have the right to vary or cancel the cover provided under this Policy.
 - b) of the operation of an insured peril affecting any part of the site (whether or not the Insured property is involved) or its nearby surroundings.

EXCESS

We will not be liable for the first HK\$250 of each and every occurrence unless specifically mentioned elsewhere in this Section.

LIMIT OF INDEMNITY

The maximum amount We will pay under this Section during the Period of Insurance is the Sum Insured shown in the Schedule and such amount is inclusive of all claim payment made under "Other Benefits Provided" as stated herein.

GENERAL EXCLUSIONS APPLICABLE TO THE WHOLE POLICY

The insurance by this Policy excludes death, disability, loss, damage, destruction, any legal liabilities, cost or expense including consequential loss of whatsoever nature, directly or indirectly caused by, resulting from or in connection with any of the following regardless of any other cause or event contributing concurrently or in any other sequence to the loss:

- 1) Radioactive Contamination, Chemical, Biological, Biochemical and Electromagnetic Weapons
 - a) ionising radiations from or contamination by radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel;
 - b) the radioactive, toxic, explosive or other hazardous or contaminating properties of any nuclear installation, reactor or other nuclear assembly or nuclear component thereof;
 - c) any weapon or device employing atomic or nuclear fission and/or fusion or other like reaction or radioactive force or matter;
 - d) the radioactive, toxic, explosive or other hazardous or contaminating properties of any radioactive matter. The exclusion in this sub-clause does not extend to radioactive isotopes, other than nuclear fuel, when such isotopes are being prepared, carried, stored, or used for commercial, agricultural, medical, scientific or other similar peaceful purposes;
 - e) any chemical, biological, bio-chemical, or electromagnetic weapon.
- 2) War and Terrorism Risks

- a) war, invasion, acts of foreign enemies, hostilities or warlike operations (whether war be declared or not), civil war, rebellion, revolution, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power; or
- b) any act of terrorism including but not limited to
 - the use or threat of force, violence and/or
 - harm or damage to life or to property (or the threat of such harm or damage) including, but not limited to, nuclear radiation and/or contamination by chemical and/or biological agents,
 by any person(s) or group(s) of persons, committed for political, religious, ideological or similar purposes, express or otherwise, and/or to put the public or any section of the public in fear; or
- c) any action taken in controlling, preventing, suppressing or in any way relating to a) or b) above.

3) Political Risks

- a) permanent or temporary dispossession resulting from confiscation nationalisation commandeering or requisition by any lawfully constituted authority;
 - b) permanent or temporary dispossession of any property resulting from the unlawful occupation or possession of such property by any person.
- provided that the Company is not relieved of any liability to You in respect of physical damage to the Property Insured occurring before dispossession or during temporary dispossession which is otherwise covered by this Policy.
- c) the destruction of property by order of any public authority.
- 4) Consequential loss or damage of any kind unless specifically provided for otherwise in the Policy.

5) Cyber Risks

- a) **DAMAGE:** to any computer or other equipment or component or system or item which processes stores transmits or retrieves data or any part thereof including loss or corruption of data whether tangible or intangible (including but without limitation any information or programs or software) and whether the property of the Insured or not, where such DAMAGE is caused by programming or operator error, Virus or Similar Mechanism or Hacking
- b) **CONSEQUENTIAL LOSS:** directly or indirectly caused by or arising from programming or operator error, Virus or Similar Mechanism or Hacking.

but this Exclusion shall not exclude any claim for subsequent loss or destruction of or damage to any property or consequential loss which itself results from a Defined Contingency (as defined hereunder), but only to the extent that such claim would otherwise be insured under this Policy.

DEFINITION

For the purpose of this Exclusion only, "Defined Contingency" shall mean fire, lightning, explosion, aircraft and other aerial devices or articles dropped therefrom, riot, civil commotion, strikers, locked out workers, persons taking part in labour disturbances, malicious persons other than thieves, earthquake, storm, flood, escape of water from any tank apparatus or pipe, impact by any road vehicle or animal, volcano, freeze or weight of snow.

Virus or Similar Mechanism

Virus or Similar Mechanism means program code, programming instruction or any set of instructions intentionally constructed with the ability to damage, interfere with or otherwise adversely affect computer programs, data files or operations, whether involving self-replication or not. The definition of Virus or Similar Mechanism includes but is not limited to trojan horses worms and logic bombs.

Hacking

Hacking means unauthorised access to any computer or other equipment or component or system or item which processes stores transmits or retrieves data.

This Policy shall not be deemed to provide cover and no (re)insurer shall be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose that (re)insurer to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom, United States of America and/or any other applicable national economic or trade sanction law or regulations.

If We allege that by reason of these General Exclusions, any loss, damage, cost or expense is not covered by this insurance the burden of proving the contrary shall be upon You.

CONDITIONS APPLICABLE TO THE WHOLE POLICY

- 1) The due observance and fulfillment of the terms, conditions and exclusions of the Policy by You, your representative and the Insured shall be conditions precedent to the Company to make payment or to provide indemnity under this Policy.
- 2) You shall also observe and comply with the terms and conditions as set out in the Tenancy Agreement and such other ordinances, regulations and rules of Hong Kong related to You as the Landlord of the Insured Premises.
- 3) It is a condition precedent to our liability that at the time of effecting this Policy, You are not aware of any circumstances which is likely to give rise to a claim.

4) CHANGE IN RISK

During the Period of Insurance, You must advise Us of any change made to your Insured Premises, your Building or in circumstances which would increase the possibility of loss and pay necessary additional premium due if required.

5) PREVENTION OF LOSS

You must comply with all statutory obligations and take all reasonable steps to:

- a) prevent loss, damage or injury and
- b) maintain any insured property in good condition and sound repair.

6) RECKLESS OR WILFUL ACT

You or Your Family must not cause or facilitate loss to the Insured Premises or its Contents or injury or liability by any reckless, wilful, malicious, criminal or unlawful act. If these obligations are not fulfilled, We may decline any claim You make.

7) UNOCCUPIED INSURED PREMISES

You must tell Us and have our acknowledgement in writing if the Insured Premises is to be unoccupied for more than thirty (30) consecutive days. If this obligation is not fulfilled, We may decline any claim You make.

8) CLAIMS CONDITIONS

When a claim occurs or is likely to occur, You must advise Us in writing as soon as possible and within thirty (30) days from the date of occurrence or date of discovery.

- a) For loss or damage claims You must:
 - i) at your expense provide Us with all certified information and/ or evidence as We may request.
 - ii) notify the Police immediately of any items missing or loss by deception, theft, malicious acts, riot or civil commotion.
- b) For liability claims You must:

- i) send to Us any letter, claim writ or summons immediately when it is received.
- ii) advise Us immediately when You have knowledge of any impending prosecution inquest or fatal inquiry.
- iii) not make any admission, offer or promise of payment without our consent and We shall be entitled if We so desire to take over and conduct in your name the defence or settlement or handling of any claim and You shall give all such information and assistance as We may require.

c) For loss of Rent claims You must:

- i) forward at your own expense the certified true copy of the Tenancy Agreement and all relevant Court Judgment / Order and information required by Us.

9) MISREPRESENTATION

If You or anyone acting for You makes a claim under the Policy knowing the claim to be false, We will not pay the claim and all cover under the Policy is cancelled immediately.

10) SALVAGE

We have the right to the salvage of any insured property which is the subject of the claim.

11) WAIVER OF CLAIMS

The Insured shall not become a party to any agreement the effect of which is that the Insured waives, limits or qualifies any claim in any way which the Insured would otherwise have against any person in respect of or arising out of any occurrence resulting in liability on the part of the Insured for which indemnity is provided by this Policy.

12) ARBITRATION

If the Company shall disclaim policy liability or there is any dispute as to the amount to be paid under this Policy (collectively known as "the Dispute"), the Dispute shall be determined by arbitration in accordance with the prevailing Arbitration Ordinance (Cap. 609 of the Laws of Hong Kong) as amended from time to time. If the parties fail to agree upon the choice of Arbitrators or Umpires, then the choice shall be referred to the Chairman for the time being of the Hong Kong International Arbitration Centre. It is hereby expressly stipulated that it shall be a condition precedent to any right of action or suit upon this Policy that an arbitration award shall be first obtained.

If the Dispute shall not within 12 months from the date of disclaimer or the date of rejection of the claim have been referred to arbitration under the provisions herein contained, then such claim shall for all purposes be deemed to have been abandoned and shall not thereafter be recoverable hereunder.

13) OTHER INSURANCE

If at the time any claim arises under this Policy there be any other insurance indemnifying any Insured who is entitled to be indemnified under this Policy, this Policy is not to be called on in contribution and, subject to the Policy Limit of Liability, is only to pay any amount under this Policy if and so far as such amount is not covered by any indemnity under other insurance.

14) SUBROGATION

The Company shall be entitled at its sole discretion to prosecute in the name of the Insured regarding any claim for damages costs indemnity contribution or otherwise against any person who may be liable to the Insured in respect of any liability on the part of the Insured for which indemnity is provided by this Policy and shall have full discretion in the conduct of any such proceedings and in the settlement of any such claim. The Insured shall give all such information and assistance as the Company may from time to time require and execute any necessary documents for the purpose of vesting such rights in the Company.

Any money recovered pursuant to the exercise of such rights shall be applied firstly for the benefit of the Company to the extent of the amount paid by the Company in respect of any claim including any costs and expenses paid or incurred by the Company and costs and expenses incurred in prosecuting such recovery action.

15) CANCELLATION OF THE POLICY

a) BY YOU

You may cancel this Policy by writing to Us. If You do, We will refund based on short-term rate subject to a minimum premium of HK\$500 provided no claim has arisen during the current Period of Insurance.

b) BY THE COMPANY

We may cancel this Policy by giving You seven (7) days written notice sent to your last address known to Us by ordinary post. If We do, We will refund You the unused part of the premium on pro-rata basis.

16) JURISDICTION CLAUSE

The indemnity provided by this Policy shall not apply in respect of judgments which are not in the first instance delivered by or obtained from a Court of competent jurisdiction within the Hong Kong Special Administrative Region nor to orders obtained in the said Court for the enforcement of judgments made outside the Hong Kong Special Administrative Region whether by way of reciprocal agreement or otherwise.

17) GOVERNING LAW

The Policy is subject to the exclusive jurisdiction of the Hong Kong Special Administrative Region and is to be construed according to the laws of the Hong Kong Special Administrative Region.

18) EXCLUSION OF RIGHTS UNDER CONTRACTS (RIGHTS OF THIRD PARTIES) ORDINANCE

Any person or entity who is not a party to this Policy shall have no rights under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong) to enforce any terms of this Policy.

住宅出租保障計劃

本中文譯本是保險單之意譯本，旨在協助「閣下」閱讀保險單之內容，本中文譯本不是亦不應被視為保險單之一部份或在闡釋保險單內任何條文時有任何影響力。

本合約是以「閣下」簽訂的建議書及聲明作為基礎，而「閣下」必須繳付「承保表」內訂明的保費，以作為本保單之約因。

本保單連同一併附奉的「承保表」及日後增訂的「批單」應視為一完整之文件，是「閣下」及「本公司」之間的保險合約，本保單期滿後可以續訂。

本保單是以「閣下」向「本公司」提供的資料作為依據。假如「閣下」作出的任何聲明或當中部份並非全部屬實及坦率說明一切事實，「本公司」可拒絕就本保單承保的事項作出賠償。

敬請詳閱本保單及「承保表」。如內容不符合「閣下」的保險要求，或有任何資料錯誤，請立刻把文件退回，以便更改。

如「閣下」對任何保險事項存疑，請與「閣下」的保險經紀／保險代理或「本公司」聯絡，我們隨時樂意協助「閣下」解決任何關於保險的疑難。

一般詞彙解釋

本保單內某些詞語，在文內一律如下闡釋。

「樓宇建築」

「受保住所」樓宇結構，包括：

- 「業主」提供的固定裝置及設備，
- 作為住宅用途的附屬建築物，
- 游泳池、硬地網球場、花園圍牆、庭院、露台、籬笆、圍欄、大閘、小徑、車路，但不包括擋土牆、地基及水渠。

「家居物品」

屬於「閣下」或「閣下」依法需承擔責任的「家居裝修」、傢具、固定裝置及設備、家庭電器，惟以下物品除外：

- a) 汽車(剪草機及由個人操控的家居園藝工具則除外)、電單車、拖車、托架或放置在其上之零件及配件；
- b) 牲口、寵物及動物；
- c) 培植中的農作物及植物；
- d) 船(手動除外)、氣墊船、船隻及外置發動機或其零件及配件；
- e) 飛機或任何飛行或航天裝置，以及此等裝置的配件及零件，包括衛星天線；
- f) 流動／手提無線電訊器材(例如：流動／手提電話及傳呼機)，平板電腦；
- g) 搬運或運送途中的物品；
- h) 現金、支票、匯票、銀行本票、車、船或飛機票、存款證、通用郵票、禮券等；
- i) 「特別物品」；
- j) 「貴重財物及珍藏品」；
- k) 菲林底片、錄影帶、卡式盒帶、唱碟、影碟或磁碟如有遺失或損毀，有關賠償只會按其尚未使用時的空件價值計算。若購買時已載有預錄內容，則「本公司」會以市場最新的售價；
- l) 個人文件；
- m) 位於屋頂或露天地方的「家居物品」。

「能源效益標籤產品」

於《能源效益（產品標籤）條例》（香港法例第 598 章）所訂明之「表列型號」。

「合資格家用電器」

室內空調機、家用雪櫃、洗衣機、抽濕機、電視、儲水式電熱水爐、氣體煮食爐及即熱式氣體熱水爐。

「自負額」

「閣下」就每宗索償所須自行承擔的金額。

「香港」

中華人民共和國香港特別行政區。

「家居裝修」

「閣下」就「受保住所」內的固定裝置及裝配進行的裝修及改善工程。

「受保住所」

於「承保表」所載、以磚頭、石頭及混凝土建築、蓋有混凝土屋頂及只作居住用途的住宅單位、寓所或獨立房屋。

「業主」

「受保人」於「租賃協議」上列明為「業主」並出租「受保住所」予「租客」。

「保險期」

指「承保表」訂明、「本公司」已同意接受而「閣下」已繳付或同意繳付適當保費的保險期限。

「租金」

「租客」根據「租賃協議」所列明之條款及細則向「業主」繳付之每月租金。

「承保表」

「本公司」發予「閣下」的附表，並訂明您的姓名、地址、「受保住所」及「賠償限額」／「投保額」。

「特別物品」

- a) 因任何專業工作、商業事務或職業而持有或使用的物品；或
- b) 已另行投保的物品。

「租賃協議」

「受保人」作為「業主」與「租客」就出租「受保住所」而協議簽訂的一份具有效力並已加蓋印花的「租賃協議」。

「租客」

於「租賃協議」上訂明為「租客」並向「受保人」租住「受保住所」。

「貴重財物及珍藏品」

珠寶、黃金、銀或其他貴重金屬、水晶及寶石、珍藏郵票、錢幣或徽章、腕錶、攝影器材、望遠鏡、藝術品、瓷器、古玩、皮草、樂器(鋼琴除外)。

「本公司」／「我們」

三井住友海上火災保險(香港)有限公司。

「閣下」／「受保人」

「承保表」訂明的「受保人」以「業主」身份出租「受保住所」並安排此保險單。

「『閣下』的家庭成員」與「閣下」一起居住之配偶及子女。

此保單內容的單數名詞是包括複數意義及相反之，以及涉及性別詞句是包括相對性別的釋譯。

更改保單

如「本公司」有必要更改保險單上的條款，「本公司」會把通知書送至「閣下」最後為「本公司」知悉的地址，而更改的條款將以通知書簽發日期起計七 (7) 天後生效。

第一部份 — 家居物品及租金損失

1.1 家居物品

承保事項

除非損失成因乃本保單訂明的不承保事項，否則如「閣下」的「家居物品」在「受保住所」內蒙受任何不可預見、突發、意外的實質損失或損毀，「本公司」便會提供保障。

不承保事項

「本公司」並不承保：

- 1) 由以下事故導致或引致或與以下事故相關的損失或損毀：
 - a) 損耗；
 - b) 霉菌、腐壞、腐蝕、生鏽、逐漸老化；
 - c) 昆蟲、害蟲；
 - d) 清潔、修理及修補；
 - e) 刮花或撞凹；
 - f) 「租客」擁有、照顧或管理的家養動物；
 - g) 電器及電腦失靈或機件故障；
 - h) 固有缺陷或工藝瑕疵、物料或設計缺陷；
 - i) 離奇失蹤或無法解釋的損失；
 - j) 「閣下」、「『閣下』的家庭成員」或「租客」故意或蓄意造成的損失或損毀，不論該等損失或損毀是否因任何人執行「租賃協議」責任而導致；
 - k) 人工電流導致的電器及電線損失或損毀；
 - l) 因「閣下」、「『閣下』的家庭成員」或「閣下」/「『閣下』的家庭成員」的僱員的不忠誠或不誠實行為所導致的損失；
 - m) 山泥傾瀉、地陷或天然腐蝕；
 - n) 因泥土移動或地下水壓力而引致地面下沉或出現裂縫、地基收縮或膨脹；
 - o) 飛機或其他飛行裝置產生的壓力波；
 - p) 滲水事故 (由颱風、暴風或暴雨引致的則除外)。
- 2) 因污染或沾污物所導致損失、損毀或損壞的費用及開支，除非遭損毀或損壞的投保物品乃因本保單所承保危險引起的污染或沾污物導致則例外。

賠償準則

「本公司」可選擇以維修或重置、賠款或重新更換受損物品的方式作出賠償。除非於「承保表」另有訂明，否則「本公司」的賠償不會超過以下最高限額：

- 1) 任何一件、一對、一套或一系列「家居物品」的最高賠償額為港幣 15,000 元，而每段「保險期」的最高賠償額則不會超過「承保表」內訂明的「賠償限額」。
- 2) 「家居裝修」於每段「保險期」的最高賠償額為港幣 50,000 元。

如受損物品部份損毀並能在符合經濟效益的情況下維修，「本公司」會以維修費作賠償。

如受損物品可以維修，但沒有進行維修，「本公司」只會賠償受損物品因損毀而損失的價值，最高賠償額以受損物品估計的修理費為限。

如受損物品已完全損失或損毀或不能在符合經濟效益的情況下進行維修，「本公司」可選擇以品質相近 (但非更高) 的全新物品更換受損財物，或支付更換所需費用 (兩者以較低者為準)，而不會扣減自然損耗值或折舊值。

如任何屬於一對、一套或一系列的受保物品遭受損失或損毀，則不論是「承保表」訂明或非訂明物品，亦不論受損部份對整對、整套或整系列受保物品有何特別價值，本公司對受損部份的賠償將按其於整對、整套或整系列物品價值的比例計算。於任何情況下，此等損失或損毀不應被視為整對、整套或整系列物品之完全損失或損毀。

「本公司」不能保證受損物品經維修或更換後絕對與原物完全相同，但會盡可能並在可行的情況下確保受損物品經維修或更換後能合理地與其原來的狀況相比。

其他保障

1) 大門鎖、大閘鎖及窗鎖損毀

如「閣下」「受保住所」發生爆竊或企圖盜竊事件，以致鑰匙或門鎖遭損失或損毀，「本公司」便會賠償「閣下」為「受保住所」更換及安裝同類但並非更高品質的窗鎖、大閘鎖及大門鎖或有關鑰匙所需之合理費用。每段「保險期」的最高賠償額為港幣 5,000 元。

2) 災場清理費用

倘若遇上因本保單所承保之風險而導致損毀發生，而「閣下」須為所遭損毀的「家居物品」作出必要的清理並支付費用，「閣下」又未能根據任何其他保單對該筆費用作出追討。則「本公司」將會於書面同意後就以上情況實際所招致的費用作出賠償。

每宗索償的最高賠償額為港幣 10,000 元，而每段「保險期」的最高賠償額亦為港幣 10,000 元。

3) 暫時搬遷

如「閣下」的「家居物品」需暫時遷往「香港」境內的其他地點以進行清潔、翻新、維修、改裝或染色的工程，期間此等物品因意外蒙受損失或損毀，「本公司」將提供保險保障。

每宗索償的最高賠償額為港幣 50,000 元，而每段「保險期」的最高賠償額亦為港幣 50,000 元。

4) 山泥傾瀉及地陷保障

此保單的承保範圍已擴展至：

「家居物品」於「承保表」註明的「保險期」內直接因所在地地陷或山泥傾瀉而蒙受損失或損毀，但保障並不包括：

- a) 因以下事故直接或間接引起或導致的損失或損毀：
 - i) 海岸風化侵蝕
 - ii) 巨浪
 - iii) 任何結構物落成後五 (5) 年內下陷或已完工土地在竣工後五 (5) 年內下沉。
- b) 小徑、車路、圍欄、大閘、邊界及擋土牆因地陷及/或山泥傾瀉蒙受損失或損毀。
- c) 除另行投保外，清理地陷及/或山泥傾瀉泥頭的費用或地陷及/或山泥傾瀉後的修葺費用 (如因修理「家居物品」所需則例外)。
- d) 設計或工藝瑕疵或使用不良物料而引起或導致的損失或損毀。
- e) 任何性質的間接性後果損失或損毀。
- f) 本保單生效期間任何連續七十二 (72) 小時的時期內發生的每宗損失的首港幣 10,000 元或百分之十 (10%) (兩者以較高者為準)。

保證條款：

- 1) 「閣下」必須維持「受保住所」的狀態及功用良好，並且以負責任的態度採取所有措施防止其受本保單承保的意外損毀發生。
- 2) 「閣下」必須依照「香港」政府發出的法律、規例、規則及指引(包括「香港」土木工程署不時發出及修訂之「岩土指南第五冊 — 斜坡維修指南」之規定) 維修「閣下」應負責維修的人造斜坡及擋土牆。
- 3) 如有以下事況，「閣下」必須立刻通知「本公司」：
 - a) 在「閣下」的「受保住所」之下、周圍或附近進行任何挖掘工程。於該情況下，「本公司」有權更改或取消本保單之保障。
 - b) 任何本保單承保的風險發生，並影響「閣下」「受保住所」所在地任何部份 (不論是否涉及受保物品) 或其附近範圍。
- 5) 「受保住所」裝修及維修

本保險對「閣下」的「家居物品」所提供的保障並不會因「閣下」或「閣下」聘請的任何獨立承辦商於「閣下」的「受保住所」所進行的任何改動、維修、裝修或保養工程而有所影響，惟該工程的工程期均不得超過兩 (2) 個月，而其合約價值亦不得超過港幣 100,000 元，否則必須事先通知「本公司」，並須獲書面批准，而「本公司」則保留收取額外保費的權利。

除非獲得有關當局及「本公司」特別批准，否則上述工程不得涉及「閣下」的「受保住所」任何支撐結構的改動或移除。

6) 環保生活保障

如任何第一部份下的承保受損物品已完全損失或損毀或不能在符合經濟效益的情況下進行維修，「我們」可選擇以品質相近 (但非更高) 的全新物品更換受損財物，或支付更換所需費用 (兩者以較低者為準)，而不會扣減自然損耗值或折舊值。

如本保單承保的「合資格家用電器」如以質量相同或提高品質的產品更換受損產品，而該受損物品被置換為至少二級「能源效益標籤產品」，「我們」將額外支付不多於新產品

購入價之百分之十(10%)，而每段「保險期」的最高賠償額則不會超過港幣 1,000 元。

保證條款：

「閣下」須保存一份定期更新的清單列明所有放置於「受保住所」的「家居物品」，此乃「本公司」對「閣下」承擔賠償責任的先決條件。

「自負額」

除於本部份另有訂明，「本公司」將不會賠償：

- 1) 每宗及每次水損事故索償的首港幣 1,000 元或索償額之百分之五 (5%) (兩者以較高者為準)。
- 2) 每宗非水損事故索償的首港幣 500 元。

賠償限額

「本公司」於「保險期」內就本部份的最高賠償額包括「其他保障」的賠償額不會超過「承保表」內訂明的「賠償限額」。

1.2 租金損失

承保事項

「本公司」將會就「閣下」作為「受保住所」的「業主」因以下情況所導致的「租金」損失作出賠償：

- 1) 「家居物品」因本保單1.1部份所承保的意外損失或損毀並導致「受保住所」不能居住；或
- 2) 不論「受保住所」是否蒙受損毀，倘若「受保住所」鄰近之物業蒙受損毀以致「受保住所」出入受限制；或
- 3) 經警方確認「租客」死於謀殺或自殺；或
- 4) 「租客」沒有遵照「租賃協議」所訂明的條款及細則，履行繳付「租金」的責任，而「閣下」經已
 - a) 採取有關的法律行動；並
 - b) 獲法院就「租客」沒有繳付「租金」而頒令裁決；而且
 - c) 於法院頒令裁決後一 (1) 個月內仍未能取回逾期繳付的「租金」。

不承保事項

「本公司」並不承保因以下情況導致的任何損失：

- 1) 因「閣下」、「『閣下』的家庭成員」或「租客」故意或蓄意造成的損失或損毀，不論該等損失或損毀是否因任何人執行「租賃協議」責任而導致；
- 2) 因「租客」逾期繳付「租金」而衍生之利息；
- 3) 因「閣下」或「租客」任何一方取消或中止「租賃協議」，導致該「租賃協議」無效；
- 4) 因「香港」政府或有關當局所發出的指令而直接或間接引致的損失；
- 5) 就本部份1.2的第三(3)事項, 如
 - a) 「租客」於從事警務或任何軍事職務其間被殺或自殺；
 - b) 有多名「租客」列名於「租賃協議」則本承保事項不會生效，除非所有「租客」死於指定死因；
- 6) 「租金」損失少於一 (1) 個月的「租金」。

保證條款：

- 1) 「本公司」所賠償之實際「租金」損失須扣除在「租賃協議」訂明由「租客」繳付予「閣下」之按金。
- 2) 「閣下」須履行以下責任，此乃「本公司」對「閣下」承擔賠償責任的先決條件：
 - a) 留意及遵從所有「租賃協議」之條款及細則；及
 - b) 保留一份完整的租務記錄包括簽發給「租客」的「租金」收據之副本；及
 - c) 及時發出通知和採取所有必需的行動討回拖欠的「租金」。

賠償限額

「本公司」於「保險期」內就本部份的最高賠償額為港幣 80,000 元或不多於三 (3) 個月的「租金」，兩者以較低者為準。此賠償額已包括就本部份 1.2 的第四(4) 事項於每段「保險期」的最高港幣 20,000 元賠償額。

第二部份 — 物業業主法律責任保險

承保事項

「本公司」將會就「閣下」作為「業主」出租「受保住所」予「租客」所招致的法律責任作出賠償：

於「保險期」內在「香港」內引致他人：

- a) 意外死亡或身體受傷，包括患病；
- b) 財物意外損失或損毀。

此外，「本公司」亦會支付任何索償人向「閣下」追討的法律費用及開支，以及經「本公司」書面同意的所有費用及開支。

不承保事項

「本公司」將不承保以下事故導致的責任：

- 1) 「閣下」或「『閣下』的家庭成員」或任何為「閣下」服務人士的身體受傷；
- 2) 「閣下」或「『閣下』的家庭成員」或任何為「閣下」服務人士擁有、保管或控制的財物損失或損毀；
- 3) 「閣下」擁有、佔用或使用任何並非「承保表」訂明為「閣下」「受保住所」的土地或建築物；
- 4) 任何物業或建築物由於「閣下」或「閣下」的任何僱員或「閣下」的代理人現在或一直在該部份物業或建築物進行保養改善、改動、維修或工程過程中所直接引致的損失或損毀；
- 5) 協議支付賠償或其他款項 (除非即使不訂立協議，有關責任亦會存在)；
- 6) 從事任何商業事務、交易、專業工作或職業；
- 7) 擁有、管有、駕駛或使用機動車輛、飛機或船隻；
- 8) 擁有、使用或管有任何動物 (家養狗隻或貓隻除外)；
- 9) 滲漏、污染或沾污物直接或間接引起的人身損害或身體損傷，或財物損失、損毀或喪失其用途；
- 10) 搬運、清除或清理滲漏、污染物或沾污物費用；
- 11) 罰款、刑罰、處分或懲戒性損失；
- 12) 所有由獨立承辦商於「閣下」的「受保住所」所進行的改動、加裝、維修、滅蟲、消毒或清潔工作。除非：
 - a) 每項此等工程的時間不超過兩 (2) 個月；及
 - b) 每項此等工程的合約價值不超過港幣 100,000 元；及
 - c) 任何涉及外牆工作的工程，其金額不可超過合約總金額的百分之二十 (20%)。
- 13) 違反任何與以下有關的法律責任：

- a) 違反《建築物條例》(香港法例第 123 章)所定意義範圍內的任何建築物；或
 - b) 違反《建築物條例》(香港法例第 123 章)的任何建築工程或街道工程。
- 14) 任何透過互聯網、內聯網、企業互聯網及/或透過「閣下」的網站、互聯網網站、網址進行之活動及/或業務及/或交易，及/或透過電子方式傳送之電子郵件或文件所引起的任何索償或損失。
 - 15) 任何因以下各項引致、直接或間接導致或有關的索償：
 - a) 石棉；或
 - b) 任何涉及石棉的使用、存在、出現、發現、清除、消除，又或因避免石棉、接觸石棉或可能接觸石棉所導致的實際或聲稱身體損傷或損毀。

「自負額」

「本公司」將不會賠償每宗及每次水損事故導致第三者的財物損失或損毀索償的首港幣 3,000 元或索償額之百分之十 (10%) (兩者以較高者為準)。

賠償限額

除非另有訂明，否則不論本部份之受保人及/或受保公司之數目 (統稱「受保人」)，亦不論所提出索償次數的多寡，本部份就單一事源或事故引起的任何一宗或一連串事件作出的最高賠償額 (包括所有法律費用及開支) 將會以「承保表」內所訂明的「賠償限額」為限。

「本公司」可就「閣下」根據一宗事件提出的一宗或多宗索償支付最高賠償額 (但須扣除已經支付的賠償款項)，或足以解決索償的較低金額。及後，除可追討訴訟開支及費用或在付款前辦理索償所招致的費用外，「本公司」毋須再就此等索償履行任何賠償責任。

第三部份 — 樓宇建築全險 (自選)

承保事項

除非損失成因乃本保單訂明的不承保事項，否則如「閣下」的「樓宇建築」因任何不可預見、突發、意外而遭受實質損失或損毀，「本公司」將為「閣下」提供保障。

不承保事項

「本公司」並不承保：

- 1) 由以下事故導致或引致或與以下事故相關致令「閣下」的「樓宇建築」蒙受損失或損毀：
 - a) 損耗；
 - b) 霉菌、腐壞、腐蝕、生鏽、逐漸老化；
 - c) 昆蟲、害蟲；
 - d) 「租客」擁有、照顧，管理的家養動物所導致的損失；
 - e) 固有缺陷或工藝瑕疵、物料或設計缺陷；
 - f) 人工電流導致的電器及電線損失或損毀；
 - g) 電器及電腦失靈或機件故障；
 - h) 涉及拆除結構支撐的改裝或維修；
 - i) 離奇失蹤或無法解釋的損失；

- j) 「閣下」、「閣下」的家庭成員或「租客」故意或蓄意造成的損失或損毀，不論該等損失或損毀是否因任何人執行「租賃協議」責任而導致；
 - k) 山泥傾瀉、地陷或天然腐蝕；
 - l) 因泥土移動或地下水壓力而引致地面下沉或出現裂縫、地基收縮或膨脹；
 - m) 飛機或其他飛行裝置產生的壓力波。
- 2) 因污染或沾污物所導致的損失、損毀或損壞的費用及開支，除非遭損毀或損壞的投保物品乃因本保單所承保的風險引起的污染或沾污物導致則除外。

比例分攤條款

如投保額少於以損失時計算的全面重建成本的百分之八十(80%)，即視為投保額不足，「本公司」應付的賠償額將按投保額佔以損失時計之總重建成本的比例計算。基於投保額不足，「閣下」就投保不足部分將被視為「閣下」本身的承保人，並須按比率分攤損失。

賠償準則

「本公司」將支付重建或維修「閣下」的「樓宇建築」至與其新落成時相同的狀況及程度所需的實際費用。「本公司」將使用當時普遍採用的建築材料和施工方法。

「本公司」亦會支付：

- a) 為符合政府或地方法律要求而須作出改動的任何額外費用；
- b) 獲「本公司」授權進行重建或維修的建築師、工程師及測量師所收取的費用；
- c) 拆除及清理建築廢料的費用。

然而，「本公司」將不會支付：

- a) 超出受保建築物損毀時各相關專業聯會及/或專業團體所訂明的費用；
- b) 為符合規例要求所產生的費用，而有關通知於損失或損毀前已向「閣下」發出，或只與「閣下」「樓宇建築」沒有被損毀的部份有關。

「閣下」必須確保已獲「本公司」批准的任何維修或工程可如期進行。

如「閣下」不重建或維修「閣下」「樓宇建築」，「本公司」將只會支付「閣下」受保建築物於損失前的賠償價值，以及拆卸及清理損毀廢物的合理費用。

如「閣下」的「樓宇建築」已被抵押給按揭公司，任何有關賠償金額將會支付予受抵押人，款項一經收妥則代表「本公司」已完全履行責任。

「本公司」有權選擇向「閣下」支付現金賠償或支付實際維修或重建的費用。

其他保障

1) 山泥傾瀉及地陷保障

此保單的承保範圍已擴展至：

「閣下」的「樓宇建築」於「承保表」註明的「保險期」內直接因所在地地陷或山泥傾瀉而蒙受損失或損毀，但保障並不包括：

- a) 因以下事故直接或間接引起或導致的損失或損毀：
 - i) 海岸風化侵蝕
 - ii) 巨浪
 - iii) 任何結構物落成後五 (5) 年內下陷或已完工土地在竣工後五 (5) 年內下沉。
- b) 小徑、車路、圍欄、閘、邊界及擋土牆因地陷及/或山泥傾瀉蒙受損失或損毀。
- c) 除另行投保外，清理地陷及/或山泥傾瀉泥頭的費用或地陷及/或山泥傾瀉後的修葺費用 (如因修理「樓宇建築」所需則例外)。
- d) 設計或工藝瑕疵或使用不良物料而引起或導致的損失或損毀。
- e) 任何性質的後果損失或損毀。
- f) 引用比例分攤條款後，於本保單生效期間任何連續七十二 (72) 小時的時期內發生的每宗損失的首港幣 10,000 元或百分之十 (10%) 為「自負額」(兩者以較高者為準)。

保證條款：

- 1) 「閣下」必須維持「樓宇建築」的狀態及功用良好，並且以負責任的態度採取所有措施防止其受本保單所承保的意外損毀發生。
- 2) 「閣下」必須依照「香港」的法律及政府所發出的守則及指引 (包括「香港」土木工程署不時發出及修訂之「岩土指南第五冊 — 斜坡維修指南」之規定) 維修「閣下」應負責維修的人造斜坡及擋土牆。
- 3) 如出現下列情況，「閣下」必須立刻通知「本公司」：
 - a) 「閣下」的「樓宇建築」之下、周圍或附近如有進行任何挖掘工程。於該情況下，「本公司」有權更改或取消本保單之保障。
 - b) 任何本保單所承保的風險發生，並影響受保樓宇所在地點的任何部份 (不論是否涉及受保物品) 或其附近範圍。

「自負額」

「本公司」將不會賠償每宗索償的首港幣 250 元。

賠償限額

「本公司」於「保險期」內就本部份的最高賠償額包括「其他保障」不會超過「承保表」內訂明的「投保額」。

本保單一般不承保事項

本保單並不承保因以下事故而直接或間接導致或引致或與以下事故相關之死亡、傷殘、損失、損害、損毀、任何法律責任、費用或開支，並包括任何性質之間接損失，不論此等損失乃同時或以任何其他次序由任何其他事故或事件所引致了亦然：

1) 輻射污染、化學、生物、生化或電磁武器

- a) 任何核子燃料、核子廢料或核子燃料燃燒造成的電離子輻射或放射性污染；
- b) 任何核子裝置、反應器或其他核子機組或其核子元件之輻射性、毒性、爆炸性或其他危險性或污染物質；
- c) 任何應用原子或核子分裂，及/或核聚變或其他同類反應，或輻射性能量或物質之武器或裝置；

- d) 任何輻射物質造成之輻射性、毒性、爆炸性或其他危險或污染物質。當輻射同位素正在預備、預置、運載、儲存或使用於商業、農業、醫療、科技或其他類似的和平用途時，則本項之不承保範圍並不包括該等輻射同位素，惟核子燃料除外；
- e) 任何化學、生物、生化或電磁武器。

2) 戰爭及恐怖活動風險

- a) 戰爭、侵略、外敵行動、敵對局面、交戰事件（不論正式宣戰與否）、內戰、叛亂、革命、反叛、叛亂升級或擴大至大規模叛變事件、軍事或篡權行動；或
- b) 任何恐怖活動，包括但不限於：
任何人士（人等）或團體因政治、宗教、意識形態或類似目的透過以下方式表示或以其他方式，及/或令公眾或任何公眾組別恐慌：
 - 使用或以武力、暴力威脅及/或
 - 人身或財產的傷害或損害（或受到此等傷害或損害威脅），包括但不限於核子輻射及/或化學污染及/或生物劑污染；或
- c) 採取任何行動控制、阻止或壓制或以任何方式控制、阻止或壓制與上述 a) 或 b) 條有關之行動。

3) 政治風險

- a) 被任何法定機關充公、收歸國有或徵用而永久或暫時喪失佔管權；
- b) 因建築物被任何人士非法佔用而永久或暫時喪失其佔管權，

但倘投保財產在喪失佔管權發生前或期間蒙受實際本保單承保之損害，則「本公司」仍需向「閣下」承擔責任。

- c) 任何公營權力機關下令銷毀財產。

- 4) 任何性質的間接性後果損失（本保單特別指定或規定者除外）。

5) 電腦病毒及黑客入侵電腦風險

- a) 損壞：任何電腦、其他設備、元件、系統或項件所處理、儲存、傳遞或檢取之數據或其任何部份，包括不論是有形或無形的數據（包括但不限於任何資料、程式或軟件）的損失或破壞，亦不論是否屬於受保財產亦然，惟此等損壞乃由程式或操作錯誤、病毒或同類機制或黑客入侵所致。
- b) 間接損失：由程式或操作錯誤、病毒或同類機制或黑客入侵直接或間接導致或引起。

惟本不承保事項並不適用於任何「釋定緊急事件」（釋義以下文訂明為準）嗣後導致財產損失、損毀或損害或間接損失所引起的索償，但有關索償必須屬於本保單承保範圍。

釋義

茲於本不承保條款而言，「釋定緊急事件」指火警、雷電、爆炸、飛機及其他航天裝置或物品下墜、暴動、內亂、罷工、工人被拒門外、參與勞工騷亂人士、竊賊以外懷惡意人士、地震、暴風、水災、任何水箱器具或管道漏水、任何車輛或動物撞擊、火山或霜雪所造成的事件。

病毒或同類機制

病毒或同類機制指蓄意設計以損壞、干擾或對電腦程式、數據檔案或操作造成不利影響的程式符號、程式指引或任何指

引組合，不論是否涉及自行複製活動。病毒或同類機制的釋義包括但不限於特洛伊木馬病毒及邏輯炸彈病毒。

黑客入侵

黑客入侵指未經授權進入任何電腦或其他設備、元件、系統或項件，以儲存、傳遞或檢取數據。

制裁限制之不承保條款

如本保單所提供的保障或支付的任何賠款涉及聯合國決議的任何制裁、禁令或限制，或歐盟、英國或美國所作出的貿易或經濟制裁或法規及/或任何其他適用之國家經濟或貿易制裁或法規，「本公司」將視其為本保單的不承保事項，因而不會承擔支付任何索償或提供任何保障的責任。

如「本公司」基於以上不承保事項之規定而認為任何損失、損毀、費用或開支不屬於本保單之保障範圍，則提供反證之責任須由「閣下」承擔。

本保單一般條款

- 1) 「閣下」、「閣下」的代表及「受保人」須適當地遵守及履行本保單的條款、條件及不承保事項，此乃「本公司」根據本保單承擔賠償責任的先決條件。

- 2) 「閣下」作為「受保住所」的「業主」須遵從「租賃協議」所列明之條款及細則及其他於「香港」生效的相關法令、規則及守則。

- 3) 「閣下」不應於投保時在「閣下」預計可能出現導致索償的情況下向「本公司」投保，此乃「本公司」根據本保單承擔賠償責任的先決條件。

4) 風險變化

於「保險期」內，「閣下」對「受保住所」、「樓宇建築」進行更改或任何足以增加損失風險的事實發生，「閣下」必須通知「本公司」。如有需要，「閣下」須繳付額外保費。

5) 預防損失

「閣下」必須遵從所有法定條例，同時採取所有合理步驟，以：

- a) 預防財物損失、損毀或身體損傷發生及
- b) 維持承保財物的狀態及功用良好。

6) 魯莽或蓄意行為

「閣下」及「『閣下』的家庭成員」不可作出任何魯莽、蓄意、惡意、刑事或非法行為，以導致「受保住所」或其「家居物品」蒙受任何損失或損毀，或導致他人身體受傷而招致責任或任何「受保人」因此等行為招致任何其他責任。如「閣下」不履行上述責任，「本公司」可拒絕支付「閣下」提出的索償。

7) 無人居住「受保住所」

如「閣下」的「受保住所」將連續三十 (30) 天以上無人居住，「閣下」必須以書面通知「本公司」並取得「本公司」確認。如「閣下」不履行上述責任，「本公司」可拒絕支付「閣下」提出的索償。

8) 索償條件

如已確實發生或可能發生索償事件，「閣下」必須盡快及在上述事件發生或被發現後三十 (30) 天內以書面通知「本公司」。

a) 如提出財物損失或損毀索償：

- i) 「閣下」必須自費按「本公司」要求，提供所有附有正式證明的資料及/或證據；
- ii) 如發現任何物件遺失或因欺騙、失竊、惡意行為、暴動或內亂而導致任何損失，必須立刻報警。

b) 如提出法律責任索償：

- i) 接獲函件、索償傳票或法院傳票後，必須立刻轉交「本公司」；
- ii) 如獲悉任何即將展開提訴、調查或死因調查，必須立刻通知「本公司」；
- iii) 未經「本公司」同意，不可承認、建議或應允付款。「本公司」可酌情接手處理事件，並以「閣下」名義抗辯、解決或處理任何索償。「閣下」必須按「本公司」要求提供所有必要資料及援助。

c) 如提出「租金」損失索償：

- i) 「閣下」必須按「本公司」要求自費提交經持許認証的「租賃協議」副本、相關法院發出或頒令的裁決/責令及其他所需資料。

9) 虛假陳述

如「閣下」或「閣下」的代表知情地提出虛假索償，「本公司」將不會就此作出賠償，而本保單的所有保障亦會即時廢止。

10) 殘損財物

「本公司」有權取回任何已索償之殘損財物。

11) 豁免索償

「閣下」若按此保單就任何事故所引致的責任獲得賠償後，同時亦能就該事故向其他人提出索償，則「閣下」不可與任何人達成任何協議，以豁免該索償或使該索償受任何限制或限定。

12) 仲裁

倘若「本公司」拒絕向「閣下」作出賠償或對賠償金額存在任何爭議（統稱為「爭議」），有關「爭議」均依據現行《仲裁條例》（香港法例第609章）裁決。如有關人士未能就選擇仲裁員達成協議，仲裁員人選事宜將轉介現行香港國際仲裁中心主席裁決。「本公司」特此聲明，「閣下」必須首先取得仲裁裁決，方可按本保單採取任何法律行動或提出訴訟。

若有關「爭議」未能於「本公司」拒絕賠償起 12 個月內按本仲裁條款提出仲裁，「閣下」會被視作完全放棄「閣下」的索償權，並不得在日後根據本保單重新提出索償。

13) 其他保險

如「閣下」提出任何索償時，已有任何其他保險為本保單的任何「受保人」提供賠償，「本公司」將不會按比例分擔任何損失。按保單的責任限制，「本公司」只會支付到目前為止沒有任何其他保險賠償的金額。

14) 代位求償權

對於按此「受保人」可獲賠償的任何責任，「本公司」有酌情權以「受保人」名義就任何損失、費用、賠償、攤賠或其他索償，對任何可能須對「受保人」負責之人提起訴訟；並可全權酌情執行任何該等程序及對該類索償進行和解。「受保人」須提供「本公司」不時所需資料及協助，並簽發任何所需文件以授權「本公司」行使該項權利。

因行使該項權利而討回的任何金錢應為「本公司」的利益並用以償還「本公司」就任何索償所支付的金額包括「本公司」已付或作出的任何費用及開支，以及因執行該追討行動所作出的費用及開支。

15) 取消保單

a) 「閣下」取消保單

「閣下」可致函「本公司」取消本保單。「本公司」將根據短期比率退款，並會扣除最低保費港幣 500 元。惟有關退款事宜只適用於在「閣下」於該「保險期」內未有提出任何索償的情況下，始能安排。

b) 「本公司」取消保單

「本公司」可向「閣下」發出七 (7) 天事前書面通知取消本保單，通知書將以普通郵件方式寄至「閣下」最後登記的地址。於該情況下，「本公司」將按比例退回所有尚未使用的保費。

16) 司法裁判權條款

如任何法院對「受保人」作出裁決，而此等裁決並非首先由香港特別行政區具司法管轄權的法院發出或頒令，「本公司」毋須承擔賠償責任。此外，如「香港」法院以相互協議或其他方式發出命令強制執行「香港」境外法院的裁決，亦不適用於本保單。

17) 管轄法律

本保單受「香港」專有司法裁判權管轄，並且根據「香港」法律詮釋。

18) 《合約（第三者權利）條例》之責任除外權

任何不是本保單某一方的人士或實體，不能根據《合約（第三者權利）條例》（香港法例第623章）強制執行本保單的任何條款。

Appendix: Notice to customers relating to The Personal Data (Privacy) Ordinance ("the Ordinance")

MSIG insurance (Hong Kong) Limited ("**MSIG**", "**we**" or "**us**") would ask that you take the time to read this privacy policy carefully. In case of discrepancies between the English and Chinese versions of this statement, the English version shall prevail.

Privacy Policy

MSIG takes your privacy very seriously. To ensure your personal information is secure, we communicate and enforce our privacy and security guidelines according to the relevant laws and regulations. MSIG takes precautions to safeguard your personal information against loss, theft, and misuse, as well as against unauthorised access, disclosure, alteration, and destruction. Furthermore, we will not sell your personal information to anyone without your consent. MSIG imposes very strict sanction control and only authorised staff on a need-to-know basis are given access to or will handle your personal data, and we provide regular training to our staff to keep them abreast of any new developments in privacy laws and regulations.

We will only retain your personal data in our business records for as long as it is necessary for business and tax purposes as permitted by the laws. We will require our agents, contractors or third parties who provides administrative or other services on our behalf to protect personal data they may receive in a manner consistent with this policy. We do not allow them to use such information for any other purposes. If you have any questions or inquiries regarding our Privacy Policy, please feel free to contact us.

We may amend this Privacy Policy at any time and for any reason. The updated version will be available by following the 'Privacy Policy' link on our website homepage at msig.com.hk. You should check the Privacy Policy regularly for changes.

Personal Information Collection Statement

Personal information is data that can be used to uniquely identify or contact a single person. As our customer, it is necessary from time to time for you to supply us with your personal data in relation to the general insurance services and products ("the Product") that we provide to you and in order for us to deliver and improve customer service. This includes but not limited to the personal data contained in the proposal form or in any documents in relation to the Product or any claim made under the Product.

If you do not provide us with your personal data, we may not be able to provide the Product you need or process your request.

We may use your personal data for:-

- processing and evaluating your insurance application and any variation or renewal of the Product;
- administration of the services and facilities in relation to the Product provided to you;
- conducting identity and/or credit checks;
- invoicing, processing payment instructions and collecting premiums and outstanding amounts from you;
- assessing and processing claims in relation to the Product;
- conducting statistical or actuarial research and/or analysis by us;
- automated decision-making processes, including profiling, for risk assessment and claims management;
- other ancillary purposes which are directly related to the above purposes;
- conducting matching procedures (as defined under the Ordinance);
- complying with applicable laws, regulations or any industry codes or guidelines; and
- detecting, investigating and preventing fraud and/or other illegal activity (whether or not relating to the Product issued in respect of this application).

In connection with any of the above purposes, the personal data that we have collected might be disclosed or transferred to the following persons and/or entities (who may be located within or outside of Hong Kong, or may process or store your personal data outside of Hong Kong):

- third party agents, contractors, service providers and advisors (including but not limited to debt collection agencies, credit reference bureaus or call centers) who provide administrative, communications, computer, data processing and storage, payment, security, information technology, marketing or other services which assist us to carry out the above purposes (including medical service providers, emergency assistance service providers, telemarketers, mailing houses, IT service providers and data processors);

- loss adjudicators, claims investigators and medical advisors;
- reinsurers and reinsurance brokers;
- your insurance intermediary;
- our legal and professional advisors;
- our related companies as defined in the Companies Ordinance;
- the Hong Kong Federation of Insurers (or any similar insurance industry association or federation);
- the Insurance Complaints Bureau and similar industry bodies; and
- government agencies and authorities as required or permitted by law;
- the police and fraud investigation or prevention organizations;
- databases or registers (and their operators) used by the insurance industry to analyse and check information provided against existing information; and
- in the event that we transfer all or a substantial part of our business to another company, the transferee of that business, who may then use your personal data to continue carrying out that business.

In order to confirm the accuracy of your personal data, you agree to provide us with authorisation to access and to verify any of your personal data with the information collected by any federation of insurance companies from the insurance industry.

MSIG also intends to use your name, your address, your phone number and email address from time to time to provide marketing materials and conduct direct marketing (including but not limited to promotion, marketing and sales) of the Product.

If you do not wish MSIG to use your personal data for direct marketing as listed above, you should tick the box on the right and send us a copy of this Notice at the address listed below together with the required information which are necessary for us to process your opt-out request. You may also notify us by filling in the [“Enquiry form – Opt-out from direct marketing activities”](#) on our website at msig.com.hk. In your notification, you must supply the same required information as listed below.

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To enable us to process your opt-out request, please provide us below information and send to: The Data Protection Officer at 9/F, 1111 King's Road, Taikoo Shing, Hong Kong.	
Full name:	
Contact number:	
HKID number:	(for identification purpose)
Policy/Certificate/Acknowledgement number (if you have one):	
Note: This instruction will override all previous instructions relating to direct marketing that have been given to MSIG.	

Under the Ordinance, you have the right to: (a) be informed of the kind of personal data held by us; (b) be informed of the main purposes for which personal data held by us are or are to be used; (c) request access to your personal data held by us; (d) request correction of your personal data held by us; and (e) ascertain our policies and practices in relation to personal data. If you wish to exercise these rights, please write to our Data Protection Officer at 9/F, 1111 King's Road, Taikoo Shing, Hong Kong.

If you have any enquiries or require assistance with this Personal Information Collection Statement, please call us at +852 3122 6922.

附錄：關於《個人資料（私隱）條例》（「條例」）的客戶通知

三井住友海上火災保險（香港）有限公司（下稱「**MSIG**」、「我們」或「本公司」）請您仔細閱讀下列條款與條件。如此聲明的英文版本與中文版本內容有歧異，將以英文版本為準。

私隱政策

MSIG 極為重視您的私隱。為了保障您的個人資料，我們以有關法例及規例為準則，向公司內部傳達並執行我們定立之私隱及保障指引。**MSIG** 採取切實可行的預防措施以保障您的個人資料免遭受遺失、盜竊、誤用，以及在未經許可之情況下被取用、洩露、更改及破壞。此外，除非得到您的同意，我們均不會出售您的個人資料給任何人。**MSIG** 嚴格執行認可管制，只容許獲授權之職員在必需要的情況下，取用或處理您的個人資料。此外我們會向職員定期提供培訓，確保他們知悉任何有關私隱法律及規例的新發展。

我們只會在法律容許並必需用於業務及稅務用途之情況下，保留您的個人資料作為我們的業務記錄。我們會向以本公司之名義提供行政或其他服務之代理、承辦商或第三者，要求他們遵循本政策保護有可能收到的個人資料。本公司不會容許他們使用有關資料於任何其他目的。如您對我們的私隱政策有任何疑問，歡迎聯絡我們查詢。

我們可能不時修改此範本。修改後的範本可於本公司網頁 msig.com.hk 下載。您應定期查閱此範本所修改的內容。

個人資料收集聲明

個人資料是可以用作獨立識別或聯絡個別人士之數據。貴為我們的客戶，您須向我們不時供給與我們提供之一般保險服務及保單產品（下稱「保單產品」）相關的個人資料，讓我們可向您提供客戶服務及改善服務質素。當中包括但不限於您在申請表填寫或任何與保單有關之文件上或任何透過保單索償上所載之個人資料。

如您未能向我們提供您的個人資料，我們可能無法提供您所需的保單產品或處理您的請求。

我們可能將您的個人資料用於以下用途：

- 處理和評估您的保險申請及任何保單產品的變更或續保；
- 管理與保單產品相關的服務和設施；
- 進行身份和 / 或信用審查；
- 發出賬單、處理付款指示及向您收取保費和未結清款項；
- 評估及處理與保單產品相關的索償；
- 進行統計或精算研究和 / 或分析；
- 風險評估和索償管理的自動化決策過程，包括分析；
- 與上述目的直接相關的其他輔助用途；
- 進行配對程序（如條例中所定義）；
- 遵守適用的法律、法規或任何行業守則或指引；及
- 偵測、調查和防止欺詐及 / 或其他非法活動（無論是否與本申請下所發出的保單產品有關）。

在以上任何目的下，我們收集的個人資料可能會被披露或轉移至以下人士和 / 或實體（他們可能位於香港境內或境外，或可能在香港境外處理或儲存您的個人資料）：

- 向我們提供行政、通訊、電腦、數據處理和儲存、支付、保安、資訊科技、營銷或其他協助我們實現上述目的的服務的第三方代理、承包商、服務供應商及顧問（包括但不限於追討欠款機構、信用調查局或

呼叫中心，以及醫療服務供應商、緊急救援服務供應商、電話促銷商、郵寄及印刷服務商、資訊科技服務供應商及數據處理服務商)；

- 處理索賠個案的理賠師、理賠調查員及醫療顧問；
- 再保險公司及再保險經紀；
- 您的保險中介人；
- 我們的法律及專業顧問；
- 我們的關連公司（以《公司條例》內的定義為準）；
- 香港保險業聯會（或同類的保險行業協會或聯會）；
- 保險投訴局及同類的保險業機構；
- 法例要求或許可的政府機關；
- 警方及防止或調查欺詐的組織；
- 保險業就現有資料而對所提供的資料作出分析和檢查的數據庫或登記冊（及其運營者）；及
- 在我們將全部或大部分業務轉讓給其他公司時，該業務的受讓人可繼續使用您的個人資料來執行該業務。

為了確保您的個人資料之準確性，您同意授權本公司查閱並核實任何由保險業界內保險公司聯會所收集有關您的個人資料。

MSIG 亦擬不時使用您的姓名、地址、電話號碼及電郵地址提供產品的市場推廣及直接促銷（包括但不限於推廣、營銷及銷售）。

如您不欲 **MSIG** 將您的個人資料用作上述直接促銷用途，您應於右列方格加上剔號並將此通告之副本連同您要求拒絕直接促銷活動所必須提供的資料（詳情如下）郵寄至下列地址。您亦可填妥本公司網頁 msig.com.hk 的「[查詢表格 – 拒絕直銷活動](#)」通知我們。在您的通知中，您必須於提供以下列出的相同所需資料。

☐

為讓我們能夠處理您以上提出的拒絕直接促銷活動之請求，請提供以下資料並寄至：香港太古城英皇道 1111 號 9 樓，資料保護主任收。	
姓名：	
聯絡電話：	
香港身份證號碼：	(作識別之用)
保單號碼 / 證書編號 / 確認編號 (如適用)：	
附註：此拒絕直接促銷活動要求將會取代您先前給予 MSIG 一切關於直接促銷的指示。	

根據條例，您有權：(a) 知悉我們所持有的個人資料種類；(b) 知悉我們所持有的個人資料的主要用途；(c) 查閱我們所持有的您的個人資料；(d) 更正我們所持有的您的個人資料；及 (e) 查詢我們有關個人資料的政策和實務。如您希望行使這些權利，請致函香港太古城英皇道 1111 號 9 樓，我們的資料保護主任收。

如您對此個人資料收集聲明有任何疑問或須協助，請致電+852 3122 6922 與我們聯絡。